GATEWAY CLIPPER FLEET

**Bartender**

Direct Report: Cruise Director

Director of Department

**Job Description**

Bartender must be familiar with a wide variety of drink recipes and capable of delivering quality customer service. The Bartender will be responsible for serving patrons at our front bar in one of the many areas in our dining rooms. The bartender is responsible for monitoring the cash drawer at the bar and preforming alcohol inventories at the beginning and end of each shift

**Responsibilities**

* Deliver a consistently high level of customer service to each client and maintain a safe environment by identifying problem situations and reporting it to the manager immediately
* Keep bar area clean in accordance with the company’s guidelines as well as the requirements of the local of Federal Health Departments
* Maintain an accurate cash drawer throughout the shift and be able to account for any and all discrepancies in the final drawer tally
* Mix all drinks based on the serving sizes as outlines in the company department manual to keep drink cost to a minimum
* Develop an efficient work pace that keeps the customers at the bar and in the dining room satisfied at all times

**Bartender Qualifications and Skills**

* High school/GED required
* 2+ years’ experience working as a bartender
* Certification as a mixologist from a reputable bartending school preferred
* Must be able to lift 20 pound boxes and stand for a minimum of an 8 hour shift
* Strong customer service and interpersonal communications skills required