

## Catalina Express Commuter Reservations Online

If you are a commuter and have *valid* digital commuter book, please follow these instructions below to make a reservation. If you need to purchase a new digital commuter book, please go to a ticket window at a Catalina Express terminal and speak with a ticket agent.

Go to our new <u>https://catalinaexpress.com/</u> website to book departures using your "MEMBER ID"

If you have been a commuter with Catalina Express before January 24th, 2024: Member ID = Account Number

To book your departure, select any of the "Book Now" buttons throughout the website.





× E Search by date Q Avalon → San Pedro \$3.50 - \$62 1 Hour & 1 Two Har

Select which departure location and destination you are traveling to:

Select travel date from the right side calendar. Dates in GREEN are available to book online. If there are multiple departure times available, select which departure time you wish to book.







On the checkout page, click the "Are you a member?" option in BLUE at the very top of the page.

| Choose a different date or ti  | me                                  |                   | Fields marked with a   | are require |
|--|-------------------------------------|-------------------|--|-------------|
|  | ->(                                 | ★≣ <u>Are you</u> | a member?  |             |
|  |                                     | 0 •               | Adult<br>Ages 12-54  | \$42        |
|  |                                     | 0 🕶               | Senior<br>Ages 55+   | \$37.75     |
|  |                                     | 0 🕶               | Child<br>Ages 2-11   | \$32.50     |
|  |                                     | 0 🕶               | Infant<br>Ages 1 and Under   |             |
|  |                                     | 0 *               | Adult - Commodore Lounge<br>Ages 12-54   | \$62        |
| ou're Booking<br>San Pedro → Avalon<br>Friday, February 2nd 2024 @ 8:45am - 10am |                                     | 0 -               | Senior - Commodore Lounge<br>Ages 55+  | \$57.75     |
|  | → AVaION<br>nd 2024 @ 8:45am - 10am | 0 -               | Child - Commodore Lounge<br>Ages 2-11  | \$52.50     |
|  |                                     | 0 -               | Infant - Commodore Lounge<br>Ages 1 and Under  | \$20        |
|  |                                     | 0 •               | Captains Lounge Upgrade<br>Upgrade For Up to 6 Passengers to a Private<br>Stateroom! | \$60        |
|  |                                     | 0 🗸               | Bicycles   | \$3.50      |

Enter your Member ID and click "Apply".

★E Enter your member ID

W7BAK9C

Apply



Redeem commuter ticket with the commuter options listed at the top of the page on the green background. Additional regular fare tickets can also be added to your checkout if desired.

| ter you €   | ur member ID  |                                     |       |
|---|---|-------------------------------------|-------|
|   |   |                                     | Clear |
| Adult Commu<br>Adult Subsidi<br>Adult Dana P<br>Child Subsidi | uter Book • Valid 1/19/24 – 1/17/25<br>zed Commuter Book • Valid 1/19/24<br>oint Commuter Book • Valid 1/19/24<br>zed Commuter Book • Valid 1/19/24 | - 1/17/25<br>- 1/17/25<br>- 1/17/25 |       |
| 0 -   | Adult - Adult Commuter<br>Ages 12-54  |                                     | \$0   |
| 0 -   | Adult - Adult Subsidized Con<br>Book<br>Ages 12-54  | \$0                                 |       |
| 0 🗸   | Adult - Adult Dana Point Adu<br>Commuter<br>Ages 12-54  | \$0                                 |       |
| 0 🗸   | Child - Child Subsidized Cor<br>Ages 2-11   | mmuter                              | \$0   |
| 0 🗸   | Adult<br>Ages 12-54   |                                     | \$42  |
| 0 🗸   | Senior<br>Ages 55+  | \$37.75                             |       |
| 0 -   | Child<br>Ages 2-11  |                                     |       |
| 0 🕶   | Infant<br>Ages 1 and Under  |                                     |       |

\*Only redeem up to 5 commuter tickets per departure.



Enter each authorized user's name per ticket and agree to travel policies.

| The state of the second st |   |  | First Marca  |  |
|--|---|--|--|--|
| First Name   |   |  | First Name   |  |
| name1  |   |  | name2  |  |
| Last Name  |   |  | Last Name  |  |
| name1  |   |  | name2  |  |
| If you have a promo code, please enter it here:  |   |  | If you have a promo code, please enter it here:  |  |
|  | Is anyone in your party one of  | f the following pas  | sengers?   |  |
|  | Choose an option  |  | •  |  |
|  | Check here to agree to  | our Travel and Ca  | ncellation Policies.   |  |
|  | marked as a no-show   | will not be eligible   | for a refund.  |  |
|  | Reservations created v<br>and procedures conce  | will not be eligible<br>with Group Sales m<br>rning cancellations  | for a refund.<br>ust abide by the Group Sales policies<br>and changes.   |  |
|  | Reservations created to<br>and procedures conce<br>Reservations created to<br>the policies and proce  | will not be eligible<br>with Group Sales m<br>rning cancellations<br>by a Catalina Expre<br>dures set forth by   | for a refund.<br>ust abide by the Group Sales policies<br>and changes.<br>ss partner or third-party must abide by  |  |
|  | Reservations created v<br>and procedures conce<br>Reservations created v<br>and procedures conce<br>Reservations created t<br>the policies and proce<br>Catalina Express acce<br>weather conditions or  | will not be eligible<br>with Group Sales m<br>rning cancellations<br>by a Catalina Expre<br>dures set forth by t<br>pts no responsibili<br>circumstances be                          | for a refund.<br>ust abide by the Group Sales policies<br>and changes.<br>se partner or third-party must abide by<br>hat company.<br>ty for any cancellations due to adverse<br>ond our control.                                   |  |
|  | Reservations with<br>and procedures conce<br>Reservations created t<br>the policies and proce<br>Catalina Express acce<br>weather conditions or<br>View our Travel and Ca   | will not be eligible<br>with Group Sales m<br>rning cancellations<br>by a Catalina Expre<br>dures set forth by i<br>pts no responsibili<br>circumstances bey<br>ancellation Policies | for a refund.<br>ust abide by the Group Sales policies<br>and changes.<br>ss partner or third-party must abide by<br>hat company.<br>ty for any cancellations due to adverse<br>ond our control.<br>here.                          |  |
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## At the bottom of the page click "Add to Cart".

Cancellations

## **Cancellations:**

Cancellations or modifications made more than 48 hours prior to travel time of the reservation will not incur a cancellation or service fee and can be made online or by Catalina Express reservation or ticket agents.

Add to cart >



If only booking 1-way, enter email address and complete order.

(Email address must match the email associated with your commuter membership number.)



If booking a return trip as well, select next departure.



Choose date, time, and enter correct passenger names. Once both departures have been reserved your final checkout page should look like this (with multiple departures listed). At this point you can enter your email and complete your order.





Once you complete your reservation(s) you will receive a confirmation email with your boarding pass QR codes *per departure*.



Boarding pass QR codes are found in the YELLOW "Go to Your Tickets" Section

|   | for booking with   | I US! WE'VE EN             | you!  | confirmation.   |
|---|--|----------------------------|---|---|
| Boo<br>San<br>Frid<br>@ 8<br>2 Ac<br>Boo<br>Ava<br>Wec<br>@ 6<br>2 Ac | king #207584349<br>Pedro → Avalon<br>ay, February 2nd 2024<br>45am - 10am<br>lult<br>king #207584350<br>on → San Pedro<br>inesday, February 28th 2024<br>pm - 7:15pm<br>lult | Member ID                  | <ul> <li>Print this page</li> <li>Give booking fe</li> <li>1 minute survey al<br/>booking experience</li> </ul> | <u>edback</u> ≯<br>sout your<br>se  |
| Booking 1 of 2 - < Previou<br>Booking #207584349                      | s / <u>Next</u> )   <u>Back to top</u>   |                            |   |   |
| San<br>Fric<br>2 Ad<br>Change booking   Cance                         | Pedro → Avalon<br><b>lay, February 2nd 2</b><br>ult<br>I booking   | 2024 @ 8:45am              | – 10am  | Add to your calendar:GGoogle CalendarApple CalendarYYahoo Calendar2Outlook Calendar |
| Benefits applied to the   | nis booking:   |                            |   |   |
| Adult Commuter<br>View more membership                                | and benefit information <sup>a</sup>   | 100% Off                   |   |   |
| 辺 Important: Yo<br>\$5.00 Ticket Exchange M                           | <b>pur Tickets</b><br>lay Apply / Per T&C maybe eligit   | le for limited exchange up | to 30 days  | Go to your tickets >  |
| Please meet us Berth 95 San Bodra CA 90721                            | s at:  |                            |   | Get directions y  |

If you have questions about the Commuter Membership Program, please ask the ticket window supervisor or lead on duty at a Catalina Express terminal or call the commuter helpline at 877.526.6688.