

Job Position:	Wine Ambassador
Location:	Two Silo Winery
Reports To:	Owners/General Manager
Employees Supervised:	No
FLSA Classification:	Non-Exempt
Benefits Eligible:	No

Position Summary: Looking for an energetic person who wants to work and grow within the businesses of a family entrepreneurial company.

Wine Ambassador is leader within the tasting room and Brand promotion expert, representing Two Silo Winery and Vineyard. The ideal candidate will have high energy, be self-motivated and have a proven track record of working well with others. An exceptional individual who has an eye for detail, thrives in a high paced customer facing environment, and who has a strong work ethic. The role requires top notch hospitality and customer service skills, the ability to multi-task, think on your feet, recognize what has to be done gets it done, and provide an unparalleled experience for all guests and wine club members. Consistent weekend, evening, and holiday work required. Previous tasting room or service industry experience, and general wine knowledge is desired, but not required. Hourly compensation, gratuities and incentives offer amazing earning potential for candidates with strong service skills. Our hospitality positions provide opportunities to learn about wine, the wine industry, gain professional service and hospitality skills with ability to progress into different positions. You must be able to lift 50 lbs. The person in this position will report directly to the General Manager.

Essential functions to include, but not limited to:

- Consistently delivers a rich consumer experience, building consumer loyalty and enhancing the Two Silo Winery and Vineyard brand essence
- Maintains a professional, upbeat attitude at all times
- Engage in leadership and motivation within tasting room to enhance a positive and productive environment
- Responsible for doing their part of the overall winery tasting room experience
- Responsible for tasting room inventory and merchandising in coordination with GM
- Keep updated with tasting notes to match wine list in tasting room - work in coordination with Winemaker on this task.
- Conducts periodic inventory of all wine / merchandise in tasting room locations
- The role requires top notch hospitality and customer service skills, the ability to multi-task, think on your feet, and provide an unparalleled experience for all guests and wine club members. Consistent weekend, evening, and holiday work required.
- Experience in customer service wine industry desired.
- Merchandising and cellar experience a plus
- Bussing, cleaning and resetting tables.
- Cleaning, stocking and organization of glassware.
- Must be able to commute to and from Two Silo Winery, Grant, MN
- Must be able to provide proof of U.S. Work Authorization without sponsorship
- Strong interpersonal skills
- Ability to thrive in a fast-paced environment and react quickly to changing business needs, all while keeping a positive attitude

- Must be able to walk/stand long period of hours and lift up to 50lbs with or without reasonable accommodation
- Comfortable working both indoors and outdoors
- Must be at least 21 years of age

Job Types: Part-time

Shift 8 hours

Weekdays and Weekends

Experience level:

Hospitality: 1 year (Preferred)

Customer service: 1 year (Preferred)

Two Silo Winery and Vineyard is a boutique Winery, Vineyard, and Farmhouse experience in Grant, MN. Just 20 minutes northeast of Minneapolis & St. Paul. A haven where rustic beginnings meet modern flair. Our 22-acre retired dairy farm is home to 2300 grape vines. Our Winemaker is excited to share our hand-crafted wines from our vineyard and imported from both New York State and Lodi, California. We are professional, agile, innovative and We hope you enjoy our wines as much as we do! Come for the view, Stay for the wine.