

## Ambush Paintball Ltd aka Ambush Activities

### Terms & Conditions

#### Insurance/Minimum Ages:

We carry Public & Product liability insurance for all of our events – our insurers require that all players for Airsoft & Paintball are aged 11+. Low Impact Paintball has a minimum age of 8.

#### Bookings:

Bookings must be made for all our events – online, on site or by telephone. A booking is only confirmed once payment has been received as cleared funds.

#### Cancellations/Amendments:

All cancellations/amendments must be made via email to avoid any time discrepancies.

Ambush reserves the right to cancel your booking without prior notice. In the event of cancellation on our behalf, an alternative date or full refund will be offered.

Events cancelled due to circumstances outside of our control, (which may include but not limited to acts of god, government restrictions, weather) no refunds will apply, instead groups will be offered new dates when available to do so which may be valid for up to 12 months.

If you wish to postpone or change the date of your event we must have 20 days notice. If a change of date is requested by the client then an administration fee of £20 will be charged.

On the day of your event, absent players will not be refunded nor will any part of their package be available.

#### Paintballs:

Additional paintballs can only be purchased on site and you are not permitted to bring your own. Paintball prices are subject to change.

#### On the Day:

Players must adhere to rules and regulations at our venue on the day of their event. Players should remain courteous to staff and game marshals at all times. Failure to do so may lead to you being asked to leave the site without a refund. Players must arrive on site at the specified start time. Players must be present for the safety briefing, failure to attend the safety briefing can lead to your event being cancelled and no refund or amendment will be offered.