

Alpine Lesson Policies

Thank you for choosing Alpine Stables for lessons for yourself or your child!

1. Arrive 10 minutes before lesson time to assist with tacking and getting your horse and plan for 15 minutes after to untack and put away your horse. It is recommended that parents learn how to assist young children with this part, it creates a wonderful time to bond with your child and the horses.
2. All people arriving on property must wear closed toed shoes all seasons otherwise please stay in the parking area – This is for your safety around horses
 - a. Please don't bring pets onto property unless prior consent is given by Carla
3. Waivers must be signed prior to riding and handling horses and are redone on an annual basis
 - a. Emergency Contact must be provided
4. Students must wear pants, weather appropriate clothing, boots with a heel (rubber boots are fine to start with), and a helmet
 - a. We have school helmets available when starting out
 - b. Other recommended items are gloves and half chaps with paddock boots but are not needed until you know your child is committed to lessons
5. Sportsmanship conduct – Be kind and supportive of all students and families. We are a family friendly barn and have a wide variety of ages and skills, everyone is here to learn and grow. Always be encouraging and supportive!
6. Payment for lessons is either done by e-transfer, cash or credit card on the first of the month for the months lessons
7. Cancelling lessons – Must be given either by a text to Carla or Teresa, or an email, voicemail isn't checked often enough
 - a. 24 hour notice required to qualify for a reschedule based on our availability – 2 choices will be given for alternate dates.
 - b. If less than 24 hours notice is given payment for lesson still must be made
 - c. Weather based cancellation will be determined by Carla due to heavy rain, wind or snow or Temperatures below 5 or above 30
 - i. If unsure text Carla 250-812-6115 or Teresa 1-778-587-0107