



Forever Resorts has always adhered to the highest standards and we are continually monitoring new health developments to ensure the health and safety of our guests and employees. We are increasing our cleanliness and sanitation standards which will follow the latest recommendations.

In addition to using the EPA recommended cleaning and sanitizing chemicals, we have implemented the following supplemental standard operating procedures:

- Increased cleaning and sanitizing frequency for all public and staff areas.
- Sanitizing stations will be located throughout the property for employee and guest use and will be checked frequently.
- Public touch points such as doorknobs, railings, and faucets, will be cleaned and sanitized multiple times throughout the day.
- Public surfaces such as counters, restaurant tables, and bathrooms will be cleaned and sanitized regularly.
- All guest room surfaces will be sanitized thoroughly prior to new guest arrivals.
- Increased staff training and awareness will be emphasized in addition to staff cleanliness and hygiene as it relates to today's health issues.

We are all in this together... If you do contemplate cancelling your reservations with us, rest assured that any cancellation fees or non-refundable deposits will be waived on reservations with arrival dates prior to June 30, 2020.

**Please be safe and stay healthy during this difficult time and we hope you visit soon!**