

# Sawgrass Recreation Park COVID Response Safety Standards:

1. The park will be limiting the number of guests that are allowed to be admitted within each hour of arrival throughout the day. Reservations will be required for both general admission airboat adventures and private airboat adventures and walk ups will not be excepted. Customers are welcome to call into our gift shop 954-389-0202 or email us at [Sawgrass@EvergladesTours.com](mailto:Sawgrass@EvergladesTours.com) and make a reservation using only a first and last name and contact phone number and are welcome to pay upon arrival if they wish.
2. Park will have a dedicated COVID response staff member each day whose sole directive will be ensuring the cleanliness of the facility and safety of the customers and staff.
3. Social distancing will be encouraged for all areas of the park.
4. Masks will be required for use in our gift shop area.
5. We are encouraging the use of masks at all times during our visit or stay at the park. They are recommended for the outdoor open air areas as well but are not required any instances were social distancing can be achieved.
6. Customer facing staff members will wear masks or face shields for safety.
7. Additional hand sanitizer stations have been placed around the facility.
8. Park will be operating only at 30% of overall total capacity.
9. All educational presentation venues will be seated in every other row.
10. Volume of guests permitted into the store will be limited and the queue to purchase tickets has been distanced.
11. The number of tickets and admissions will be limited throughout the day to decrease overall volume.
12. All high touch surfaces will be cleaned with great frequency throughout the day. Each individual department in the park has a unique cleaning schedule that will be strictly adhered to.
13. Airboat captains will wipe down and sanitize all touch services after each airboat tour prior to the next group boarding.
14. All children's life jackets will be sanitized in between each use.
15. Dining areas at the grill will be wiped and sanitized prior to each new group.
16. Interaction with our adopted and rescued reptiles will be very limited for both the safety of the animals and our guests.
17. The park will run at limited admissions per hour for general admission adventures.
18. The park will be adhering to all updated cleanliness and safety standards put forth by the CDC as well as the Florida Department of Health.