

Sherlock: The Official Live Game
Bar Staff Job Description

Job Title:	Bar Staff
Reports to:	Bar Supervisor
Based:	Shepherd's Bush, London
Hours:	16-20hrs/Rolling Contract
Job purpose:	<p>We are looking for a positive, outgoing and experienced bartender with cocktail making experience to join our bar team.</p> <p>The Mind Palace is a Sherlock-themed Victorian Bar that adjoins The Official Sherlock Live Game – where we welcome customers to enjoy alcoholic and non-alcoholic beverages before and after the game. We also provide immersive bar events and Afternoon Tea.</p> <p>Hours will primarily be at weekends and during school holidays and a mix of day and evening shifts.</p> <p>We welcome applications from everyone.</p>

Duties, included but not limited to:

- Cocktail making
- Preparing alcoholic or non-alcoholic beverages
- Provide a warm welcome and positive environment for customers to enjoy and relax in
- Interacting with customers
- Taking payment for and preparing souvenir photos for guests
- Selling merchandise
- Mixing ingredients to prepare cocktails
- Restocking and replenishing bar inventory and supplies
- Complying with all food and beverage regulations
- Keeping the bar and bathroom organized, stocked and clean
- Working alongside the rest of the venue team to deliver a high-end customer experience
- Ability to work unsupervised and under pressure

Competencies and Person Specifications:

Essential:

- Cocktail Making Experience
- Bar & Hospitality Experience
- Customer Service
- Eligible to work in the UK

Desirable skills and experience:

- The ability to act or play a role