



The Green Mountain Railroad Group Policy

BUS GROUPS:

- All Groups are requested to arrive 30-45 minutes in advance for pre-boarding.
- Upon arrival, the tour operator or group leader may pick up the group ticket for pre-boarding inside the Chester Depot or at the hostess stand in Burlington.
- We reserve the right to require a deposit to secure your reservation.
- We require a definite minimum number of passengers ten days before your arrival.
- The absolute minimum and any additional tickets must be paid for upon arrival using a credit card or certified check to receive your group ticket.
- Tour groups will pre-board before general boarding to allow priority seating.
- The Green Mountain Railroad must have advanced notice for the use of the wheelchair lift to board the train (please see disability information)
- The Green Mountain Railroad is not responsible for groups who miss their pre-boarding window, but we will try our best to accommodate late arrivals.
- Tour groups will be assigned to a specific car number
- Tour groups are expected to sit four guests at a table
- Tour groups are not guaranteed to have the entire assigned car to themselves; please be courteous to other passengers that may share your railcar.
- Tour Operators may cancel up to 10 days before the scheduled train ride. Tour companies that fail to comply may be charged for the minimum number of guests expected.

PARTIES OF 8-20 PEOPLE (*does not pertain to our dinner or brunch trains*):

- Large parties with 8-20 people may pre-board 15 minutes before general boarding.
- Please arrive at least 30 minutes in advance for pre-boarding.
- The Green Mountain Railroad cannot promise that a group will be seated together if you miss your pre-boarding window. We ask that you, please respect our early arrival request.
- Our tables are fit for traditional rail dining and seat four people to a table. If it becomes necessary, we will seat parties of two with others and may seat passengers in any available seat on board the train.
- Private tables are available upon request for a surcharge of one additional adult fare; please call 800-707-3530 to reserve.
- We will notify passengers upon check-in if we have a sold out event.

- All passengers are welcome to move to a different seat after departure if space permits.