



POST COVID-19 PROTOCOL

ROCKABEACH  
TOURS

Aruba



Living the Beach Life





# POST COVID-19 PROTOCOL

After the COVID-19 Rockabeach Tours has strengthened their procedure to keep you, your family, and our staff the safest way possible.

## **Cleaning & Maintenance of the equipment UTV/ATV/Jeep/Bus & Truck:**

All our vehicles are washed daily and after every use, with a special antibacterial soap that kills 99.9% of germs. The vehicles stay in the sun after being washed and when dry we store it.

### **Helm:**

Each helm is used only once a day.

After every use we sanitize and leave the helm in the sun to avoid the survival of any bacteria.

### **Pen:**

All the pens are sanitized after every use



## **Clothing**

The Staff of Rockabeach Tours will always be covered to protect you and your families.

**\*Tour guides:** Mouth cap/Bandana, Gloves, uniforms, Hand Sanitizer

**\*Office Assistants:** Mouth cap/Bandana, Gloves, uniforms, Hand Sanitizer

## **Morning/Afternoon Pick Up & Drop Off:**

\*Pick-ups for ATV/UTV tour are normally done in our colorful bus.

**Driver:** Wears mouth cap (Bandana) after every hotel stop the use of Hand sanitizer is a **must**.

**Visitor:** Before getting in the bus each member of the family **must** use hand sanitizer.

**Seating:** Seating is per family maximum of 5 people, after every family seating there is an empty row of seat in between for distancing.

### **\*Pick-ups for Jeep tour**

The Capacity for the jeep is 9 persons max, with our strengthened policy we can only allow 2 sets of family on the Jeep maintaining the 1.5m of distance. Keeping in mind to not exceed the Jeeps capacity.

### **\*Pick-ups for Bus tour**

The Capacity for the bus is 40 persons max, with our strengthened policy we can only allow a regular amount keeping empty rows in between passengers.

### **\*Pick-ups for Truck tour**

The Capacity of the Truck is 26 persons max, with our strengthened policy we can only allow 5/6 families keeping in mind the 1.5 distance in between families and the capacity of the truck.





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## At Headquarter:

Upon Arrival a tour guide will come and receive the group of family at the bus, the tour guide will take the family to reserved vehicle for seating.

## Waiver & Release:

With the Help of our office assistants, the Tour guide we will hand every family their Waiver and release to read carefully and then to fill in name, date of birth, any physical limitation and signature.

## Payment:

If the family paid online the family is set to go.

if payment must be done, we will check if it is cash or with credit card.

For Credit Card payment the tour guide will bring the machine for the family.

For Cash payment the office assistant will come over to handle payment

## Extras:

Each Family member will receive a bandana (Can be used also for protection), a small snack and water bottles will be provided along the tour.

In every vehicle there will be a hand sanitizer available to use during the tour.

## At Each Stops of the tour:

At each stop everybody will get the chance to take pictures and explore, we ask to keep the distance in between the families. Our guide will give the information about the stop and when he is done the families can explore and take pictures.

**Drop Off:** The same procedure for pick up is in place for drop off (seating & Hand Sanitizer).

We are proud to announce that RockaBeach Tours has passed the **Aruba Health and Happiness code** and are ready to start our tours again with all Covid-19 precautions in place.

**"Remember: a Utv/Atv tour is already a way of social distancing"**



# ROCKABEACH TOURS



Social Distancing



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