



Risk Management Plans 2023

Updated Jan 2023 James Emery, Approved by Russell Lee WHS office



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THE BIG BANANA WATER PARK

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

The Big Banana Water Park is an attraction located within The Big Banana Fun Park Coffs Harbour. There are 6 large thrill rides fixed to 2 towers with a minimum height restriction of 1.1 & 1.2 metres. We also have an Aqua Play area suitable for children 3yrs +, that includes 3 smaller slides and interactive water features. A Wading Pool with slides meandering into the pool and interactive features suitable for ages 0 to 10 years within the pool with parental supervision and 2 slides off a 3m tower suitable for ages 3 to 10 years.

The aquatic leisure facility is a modern with all toilets, change rooms and facilities are of a high standard. There are adequate toilet facilities with facilities for disabled patrons Emergency lighting is installed in all buildings. Illuminated exit points from all buildings are installed with all buildings having hard wired smoke detectors. The Big Banana Water park provides adequate supervision based on group numbers

It is recommended visiting organisations also provide an additional level of care being:
For every 20 riders or part thereof, the visiting organisation provide 1 supervising adult.

The Water Park has disabled access and facilities include footpath ramps, disabled parking and suitable change rooms. The thrill slides however, do have a set of stairs at the top of the path leading up to the top of the tower.

The Water Park Supervisor in charge has responsibility for all the parks patrons' safe use of the facilities. Big Banana staff may instruct, lead, demonstrate or assist in an activity but the teacher in charge is responsible for overall group supervision.

All Big Banana Water Park Supervisory staff:
Have First Aid Training. Have Emergency Response Training.
The Supervisor in charge will establish and monitor supervision strategies for guests.

During severe weather, particularly lightning storms & high winds, sliding will be suspended until the storm passes.

The Water Park has landline and mobile telephone communication. Water Park staff have a PA system and radios that they use for communication.
The Water Park has a detailed Emergency Response Plan and a copy is kept on file at the office.

The supervisor will brief all participating staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.
It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, evacuation strategies and assembly points.

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BIG BANANA TOBOGGAN RIDE

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

The Toboggan Ride is located on the hillside at the rear of the Big Banana and all care has been taken to provide a safe and accessible venue.

The Toboggan track is of stainless-steel construction, is approximately 600 metres long and winds down a sloping terrain. The Toboggan's are self steer and have a braking system which allows the rider to control their speed.

The Toboggan Ride is annually certified and complies with the requirements of Australian Standards AS 3533.2-2009 AMDT 1. Daily inspection and routine maintenance of machinery and operation are conducted by competent staff.

Users are briefed on behaviour and safe riding instructions via video and staff before riding to minimise any unnecessary risks. The Toboggans when used in accordance with the provided instructions are considered safe however reckless behaviour has the potential to cause accidents/injury.

The Toboggan Staff will also brief all participating staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, evacuation strategies and assembly points.

There is an expectation that all school groups are under direct supervision by accompanying teachers and/or adults who can converse with our attendant for correction of behaviour, if necessary, to ensure that maximum safety is provided to junior age patrons. The supervising adult (18yrs +) for the group must sign the Toboggan 'Waiver and Release from Liability' form before any of the group can ride.

The Toboggan has landline and mobile telephone communication.

The Toboggan has a detailed Emergency Response Plan and a copy is kept on file at the office.

First Aid can be found at the toboggan

The Wiegand Toboggan we use here at The Big Banana is operating world wide and is considered to be the safest Toboggan ride in its category.

The Toboggan ride is closed during wet weather due to safety reasons.



THE BIG BANANA ICE RINK

RISK MANAGEMENT PLAN FOR ORGANISED SCHOOL GROUPS

Ice Skating is a sport and leisure activity which has been enjoyed for centuries in many countries of the world.

By participating in this activity, skaters accept the responsibility which goes hand in hand with the enjoyment.

Ice Rink Rules and Guidelines are provided at the Ticketing window at the Ice Rink Office and at locations around the Ice Rink. Ice Rink Rules are established to enable all skaters to experience maximum benefit with minimum risk to themselves or others.

Skaters who do not obey signs and/or instructions from staff for safety precautions may cause injury to themselves and/or to others.

Safety equipment is available free to use, including helmets, elbow and knee pads. Skating frames are also free to use for beginner skaters for a safe introduction to the ice rink.

Deliberate interference to other skaters is strictly prohibited. Offenders will be refused further participation without refund.

Skaters are requested to act sensibly and responsibly at all times so that all can enjoy the activities without incident.

The Big Banana Ice rink provides a facility which meets Council regulations regarding health and safety e.g. emergency exits, lighting, First Aid and rest rooms.

Users are briefed on behaviour and safe instructions by staff before skating, to minimise any unnecessary risks.

The Ice Rink Staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility as the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.

The Big Banana Ice Rink staff are instructed in First Aid procedures and trained to monitor skaters for safe skating practices. Regular reviews of safety are undertaken. The Ice Rink also have an Automated Defibrillator situated in the office.

In return for the discounted entry available to school groups, teachers in attendance are required to assist in the supervision of the students on and off the ice.

There is an expectation that all school groups are under supervision by accompanying teachers and adults. We ask all students to behave in a responsible manner at all times so that all can enjoy the activities without incident

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THE WORLD OF BANANAS EXPERIENCE

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

The World of Bananas Experience provides educational entertainment in a low risk environment.

There are 3 components as part of this self-guided tour, each one is linked together and contained in the central location of the Big Banana Fun Park.

The theatre complex, tour and packing shed complies with the relevant Australian Standards and all care has been taken to provide a safe and accessible venue.

The Plantation Walk is on a formed path with rails either side. There are a small number of stairs which joins the theatre and walk. Wheelchairs can be accommodated by using a separate entry.

The Packing Shed is a simulation of the real thing and does not contain industrial activity but provides an insight into a commercial banana operation.

There are no known incidents of injuries experienced in the World of Bananas plantation walk attractions.

Users are briefed on behaviour and safe instructions by staff before commencing, to minimise any unnecessary risks.

The Tickets Staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.

There is an expectation that all school groups are under supervision by accompanying teachers and adults. We ask all students to behave in a responsible manner at all times so that all can enjoy the activities without incident



LASER TAG

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

Laser Tag is a modern leisure activity which is currently enjoyed and gaining popularity in many countries of the world.

By participating in this activity players accept the responsibility which goes hand in hand with the enjoyment.

Laser Tag Rules and Guidelines are provided by watching an instructional video and by the attendant's instructions before any Laser Tag battle begins. Laser Tag Arena rules are established to enable all participants to experience maximum benefit with minimum risk to themselves or others.

Players who do not obey signs and/or instructions from staff for safety precautions may cause injury to themselves and/or to others.

Deliberate interference to other players or Laser Tag equipment is strictly prohibited. Offenders will be refused further participation without refund.

Players are requested to act sensibly and responsibly at all times so that all can enjoy the activities without incident. The Big Banana Laser Tag Centre provides a facility which meets Council regulations regarding health and safety e.g. emergency exits, lighting, First Aid and rest rooms.

The Big Banana Laser Centre Staff are instructed in First Aid procedures and trained to monitor players for safe game play. Regular reviews of safety are undertaken.

In return for the discounted entry available to school groups, teachers in attendance are required to assist in the supervision of the students in and around the Laser Tag Centre.

Laser tag staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.

Students are monitored by the Laser Tags centres staff and supervising teachers. Any problems should be addressed at first instance.



THE RACER (GIANT SLIDE)

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

All employees working in the Racer facility have received information on correct operating procedures and on the job training.

At the Big Banana we are committed to ensuring a safe environment for all persons where they can enjoy the entertaining facilities of our park.

All rides, activities, facilities and work practices are subject to a process of hazard identification and risk management.

By participating in this activity riders and visitors accept the responsibility which goes hand in hand with the enjoyment of the slide and use of the facility.

Sliding Rules and Guidelines are provided by signage, instructional video and by the attendant's instructions before any sliding begins. Racer facility rules are established to enable all participants to experience maximum benefit with minimum risk to themselves or others.

Sliders who do not obey signs and/or instructions from staff for safety precautions may cause injury to themselves and/or to others. Sliders are requested to act sensibly and responsibly at all times so that all can enjoy the activities without incident.

Deliberate interference to other sliders or facility equipment is strictly prohibited. Offenders will be refused further participation without refund.

The Big Banana Racer Facility provides a facility which meets Council regulations regarding health and safety e.g. emergency exits, lighting, First Aid and rest rooms.

The Big Banana Racer Staff are instructed in First Aid procedures and trained to monitor the facilities activities for safe use. Regular reviews of safety are undertaken.

Racer staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.

Students are monitored by the Racer staff and supervising teachers. Any problems should be addressed at first instance.



Mini Golf

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

Mini Golf is an offshoot of Golf focusing solely on the putting side of the game. We have two 18 holes courses so a total of 36 holes to play at the Big Banana. The course will make use of an artificial grass like surface and holes generally will be a few meters long. Scores are usually recorded as you play similar to golf, lowest score after a round is generally regarded as the winner.

By participating in this activity players accept the responsibility which goes hand in hand with the enjoyment. When played correctly Mini Golf would be considered a low-risk sporting activity. Players who do not obey scorecard rules of play, signs and/or instructions from staff for safety precautions may cause injury to themselves or others.

There is an expectation that all school groups are under direct supervision by accompanying teachers and/or adults who can converse with our attendant for correction of behaviour, if necessary, to ensure that maximum safety is provided to junior age patrons.

Deliberate interference to other players or intentional damage to equipment is strictly prohibited. Offenders will be refused further participation without refund.

Players are requested to act sensibly and responsibly at all times so that all can enjoy the activities without incident.

The Big Banana Mini Golf course provides a facility which meets Council regulations regarding health and safety e.g. emergency response plans, lighting and First Aid.

The Big Banana Mini Golf Staff are trained to monitor players for safe game play and trained who to call in case First Aid is required. Regular reviews of safety are undertaken.

During severe weather, particularly lightning storms play will be suspended until the storm passes.

In return for the discounted entry available to school groups, teachers in attendance are required to assist in the supervision of the students in and around the Mini Golf Complex

Racer staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.



XD Theater - 4D Ride Simulator

RISK MANAGEMENT PLAN FOR ORGANISED GROUPS

The XD Theater features the best seat simulator in the industry and offers an unparalleled, multi-sensory, immersive experience by combining 3D stereoscopic graphics with visual effects. An immersive experience that transcends time, space and imagination!

The 4D ride is considered a low risk attraction when used within the guidelines of who can participate. These guidelines are displayed at the entry to the ride and by following the operator's instructions on how to use the ride correctly will minimise any risk associated with the ride.

All employees working in the XD Theater have received information on correct operating procedures and on the job training.

There is an expectation that all school groups are under direct supervision by accompanying teachers and/or adults who can converse with our operator / attendant for correction of behaviour if necessary, to ensure that maximum safety is provided to junior age patrons.

Participants are requested to act sensibly and responsibly at all times whilst waiting for the ride and whilst in the chair so that all can enjoy the ride without incident.

The XD Theater ride provides a facility which meets Council regulations regarding health and safety e.g. emergency response plans, lighting and First Aid.

The Big Banana XD Theater Staff are instructed in who to call for immediate First Aid and trained to monitor participants for safe use of the ride. Regular reviews of safety are undertaken.

In return for the discounted entry available to school groups, teachers in attendance are required to assist in the supervision of the students in and around the XD Theater

School groups are briefed on correct use of the XD Theater by operator to ensure all participants act accordingly.

Laser tag staff will also brief group staff at the beginning of the activities on:

- Roles and responsibilities of staff and supervisors
- Location of equipment and facilities and services available
- Consequences of breaching standards or policies
- In and out of bounds areas
- Emergency Exits
- Emergency procedures
- Evacuation strategies and assembly points.

It is highly recommended that the Supervisor in charge of your group also brief your guests on the rules of the park and the expectations of your organisation.

It is the responsibility of the group supervisor in charge to ensure all participants arriving late are briefed on the facilities, rules, regulations, evacuation strategies and assembly points.



Covid-19 UPDATED RISK MANAGEMENT PLAN FOR THE FUN PARK

HEALTH & SAFETY:

In the event of further Covid 19 or similar The Big Banana Fun Park has a number of procedures, initiatives and plans ready to implement for the Café, Gift shop and Fun Park to keep our staff and guests safe including:

- Sanitising stations at every attraction
- Additional cleaning throughout the Fun Park
- COVID-19 awareness food service training
- Regular sanitising of high touch areas
- Regular sanitising of attraction equipment
- COVID Safe signage displayed throughout the park

Since COVID-19 emerged, The Big Banana Fun Park has and will continue too closely monitored all Government updates and recommendations to ensure that we have adopted the highest level of health & safety practices at all times.