

Terms and condition

Disclaimer: Southern Transit Services will not be responsible for any delays caused by weather, road, or traffic conditions; mechanical failure; or any other conditions beyond our control. Any expenses arising as a result of delayed departure or arrival times, including missed flights or travel connections, are the sole concern of the passenger. Southern transit Services from time to time keep updating the terms and conditions.

Liability: Southern Transit Services will not be liable for the loss of or damage to any personal effect, luggage or other goods Southern Transit service is not liable to any death, injury or sickness or any other loss on our service.

Timing: Southern Transit Service will try every effort to reach on the specified times for both departure and Arrivals. Vehicles: Southern Transit service use dedicated bus services only. We may substitute or add any other vehicle linked to us for increase number of groups, or baggage's or if necessarily required which may incur additional cost if there is a demand of more.

Infants & children: Any person under the age of 15 years must travel with Adult supervision. Children <7 need to have a proper child restraint in vehicle.

Payments: Southern Transit services accepts cash, all major credit cards (eftpos) and bank transfer. STS requires Prepayment prior to the commencement of any charter or touring. No pay No service. We can accept pay with a credit card through PayPal or Bank transfer which is secure system of payment. You will be charged for the full amount at the time you make your reservation. When you provide credit card details it is automatically and securely between your browser and the Pay pal secure payment site for authentication. We do not see or have the ability to access your credit card details.

Cancellation: Prepaid reservations cancelled more than 24 hours prior to the scheduled pick-up time will be refunded. Cancellations made less than 24 hours prior to pick-up are not appreciated.

Refund: Refunds will be issued 25% for cancellations made less than 24 hours prior to pick-up time or any unpredictable happening that causes termination to the incomplete service.

Fares: The fares are subject to change without any prior notice. All our fares includes Goods and Service Tax. Our Pricing is comparatively the lowest. Our service fare are segmented according to Suburbs, Distance and capacity.

Passenger Safety: The safety of our passengers is our highest priority. In order to maintain a safe and comfortable driving environment, our drivers have the right to deny or dis continue the service cause of any person who, in the driver's judgment, is unruly, disruptive or poses a threat to the safety of the vehicle or anyone on board. Code of Conduct: In southern Transit services every passenger is treated fairly and with respect performing the duties responsibly. We don't appreciate unsafe behaviours to anyone which includes drivers, staffs, and passengers in our vehicles or service. Any risk of threatening, unpleasant situation, aggressive behaviours, discomfort to co-passengers, abusive languages, bullying and harassment the service would be discontinued and reported to the police on severe conditions.

Smoking & Drinking: "" NO SMOKING ""Victoria laws permits NO smoking in covered train platforms, bus and tram stops. To help quit smoking call 131848 or visit www.health.vic.gov.au. Drugs, Alcohol. Food: Small water bottles with sealed food containers is ok for your transfer especially when you have kids. Please note each transfer is not a picnic. Every passenger expects to travel in a clean and tidy vehicle. Southern Transit Service driver can refuse the service for a passenger who is affected by drugs and/or alcohol. Passengers must not consume alcohol or carry any open containers on their journey.

Baggage and Handling: Southern transit services Airporter requires the number of baggage to be informed. Any fragile items must be packed properly ensuring that it may not cause any danger or inconvenience at transportation. Large items like Big Prams, surfboard, bikes can be carried on-board...etc. It is the responsibility of the passenger for all those items to let us know and keep those items nicely. Keep track of your bags at all time. Don't overload your bag for easier handling. Keep all your electronic devices in a bag with your carry-on baggage so you may not forget at time of disembarking. An easy tag is handy to identify your baggage. Lost Items: Passengers are responsible for their personal possessions. We try our best to return items left in our vehicles to their owners, but we assume no liability for lost, stolen, damaged or misplaced items. Any charges incurred in

returning a left-behind item to its owner must be paid for by the owner. Many bags look alike. Our drivers cannot be responsible for remembering which bags belong to which passenger. Upon reaching your destination, please check to see that you have retrieved all your belongings, and that each bag, briefcase, computer, etc. is, indeed, yours. Small items are left in our vehicles most often (cell phones, cameras, small bags and sunglasses, in particular).

Not to Carry: You should know what you carry and what not. Following are not permitted to carry: Explosive and incendiary materials: Gunpowder (including black powder and percussion caps), dynamite, blasting caps, fireworks, flares, plastic explosives, grenades, replicas of incendiary devices, and replicas of plastic explosives. Flammable Items: Gasoline, gas torches, lighter fluid, cooking fuel, other types of flammable liquid fuel, flammable paints, paint thinner, turpentine, aerosols (exceptions for personal care items, toiletries, or medically related items). Gases and pressure containers: Aerosols (with the exception of personal care items or toiletries in limited quantities in containers sized three ounces or smaller), carbon dioxide cartridges, oxygen tanks (scuba or medical), mace, tear gas, pepper spray, self-inflating rafts, and deeply refrigerated gases such as liquid nitrogen. Matches: All matches are banned from checked baggage, and strike-anywhere matches are banned completely from aircraft. Poisons: Weed killers, pesticides, insecticides, rodent poisons, arsenic, and cyanides. Infectious materials: Medical laboratory specimens, viral organisms, and bacterial cultures. Corrosives: Drain cleaners, car batteries, wet cell batteries, acids, alkalis, lye, and mercury. Radioactive materials: There are some exceptions for implanted radioactive medical devices. Contact your airline for details on how to ship other radioactive materials. Magnetic materials: Strong magnets such as those in some loudspeakers and laboratory equipment. Any Other dangerous items- NOT PERMITTED

Gratuities: In most cases, Airport rates do not include a gratuity. Tipping is allowed and is much appreciated by our drivers.

Animals: A guide dog or hearing guide dog covered by the Assistance Animal Pass is permitted only if it is well trained and don't harm others in the vehicle. All other should be carried in a protective kennel