

Procedures Social Distancing



Coronavirus Prevention

- ✓ Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- ✗ Avoid touching your eyes, nose, and mouth with unwashed hands.
- ✓ Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- ✗ Avoid close contact with people who are sick.
- ✓ Clean and disinfect frequently touched objects and surfaces.
- ✓ Stay home when you are sick.
- !! WEARING A MASK IS NOT AN EFFECTIVE MEASURE TO KEEP YOURSELF SAFE FROM VIRAL INFECTION.



Understanding Risk Management

Briefing of our

Customer Ensure Customers understand company and Interior Health guidelines prior to participating in the water park facility. This includes a verbal orientation, complete understanding of the waiver, and acknowledgment of recommended guidelines by Interior Health.

Resources

Familiarizing yourself to the resources available is a key step in ensuring your ability to properly perform your job in a safe manner. This includes PPE available, cleaning materials available, first-aid equipment available, safety material and signage.

Procedure Changes (subject to change in accordance to Interior Health and Worksafe BC)

- Reduced customer volume to 50
- Physical distancing to ensure 6 feet between customers
- Additional PPE for staff including gloves and masks
- Sanitation schedule for all equipment in accordance with Interior Health
- Cashless transaction
- Limit time continuously spent on water park to reduce potential exposure

Procedures Traffic



Understand where high traffic areas are to help assist traffic flow and lower risk of customers and staff coming into unnecessary contact with each other

Transactions

Distance and Route

Sanitation Schedule

PPE

Transactions

Cashless transactions are highly recommended whenever possible. Cashless transactions provide minimal contact and help reduce further spread of potentially harmful bacteria. Transactions can also be directed online at SplashBC.ca, this essentially allows contactless transactions.

Distance and Route

It is essential all guidelines set out by Interior Health and Worksafe BC are followed. As these guidelines may change depending on the severity of current situations please refer to the most current guide at interiorhealth.ca. In addition to these guidelines recommended water park routes will be posted for each location.

Sanitation Schedule

Sanitation schedules will greatly reduce risk of harmful bacteria spread. This includes following Interior Health guidelines found at interiorhealth.ca. In addition Splash BC recommended sanitizing customer used items after each use.

Personal Protective Equipment

It is important to not only protect our customers, but also yourself. Always wear appropriate PPE and voice any concerns to management. This includes low inventory of supplies, feeling unwell, and any observation of others showing symptoms that may be harmful to others.

Procedures

Sanitation and Personal Health

In response to the COVID-19 outbreak Splash BC will be taking further measures to improve and increase our sanitation practices to further protect the health of our staff and the health of our customers



In practicing good sanitation and personal health it is important that we remain self aware and aware of our social/ physical surroundings.

Socially and Physically Aware – We do not always know others health conditions, work environment, or personal care habits, this is why we should error on the side of caution. Practices to implement are: asking permission before attending to a customer, sanitize hands frequently when coming into contact with customers and throughout shift, always wear appropriate personal protective equipment when making contact with a patient, keep all work areas clean and frequently sanitized, respect others space when possible.

By implementing these practices and others listed with help us, along with all of those we come into contact with, to lower risk to all.



Additional Procedures

In the case the Water Park capacity is limited lower due to rules set out in response to COVID-19, it is essential that these capacity limits are followed exactly.

To further improve sanitation practices life jackets will be sanitized each morning and throughout the day, refer to the operational procedure for cleaning agent used and frequency of use.

To limit our spread and exposure to the virus we will not be accepting cash payments unless absolutely necessary.

Office staff are recommended to clean and sanitize their work area frequently, refer to the standard operating procedure for the recommended frequency of cleaning.



Wash Hands

At least 20 seconds with soap and water



6 feet

When possible try to stay 6 feet apart



Limit Contact

Help customers while limiting non-essential contact



Sanitize

Keep a routine schedule of hand and area sanitization



Equipment

Sanitize and clean equipment throughout shift



Lifejacket

Sanitize lifejackets each morning and throughout each shift



Ask

Ask permission prior to making contact if possible



Supplies

Ensure there are enough cleaning materials on site



Payment

Limit cash sales and frequently sanitize



Waivers

Encourage customers to complete our waiver online



Life Safety

Respond to all emergencies accordingly with PPE



Personal Safety

If you are sick notify management ASAP, your health is important to us



Operating procedures may change due to Provincial and Federal recommendation and updates on COVID-19



If you see or experience anything of concern pertaining to the health and safety of our staff or customers notify management immediately

Stay Happy and Healthy



2019 Novel Coronavirus (COVID-19)



Do you have a **FEVER**, or **NEW COUGH** or **DIFFICULTY BREATHING**?



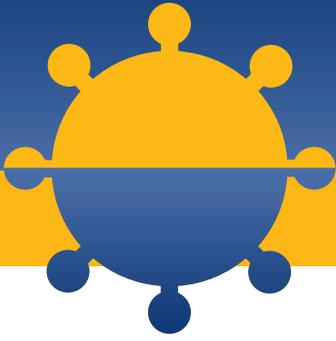
Clean your hands



Put on a mask



Report to reception or a health care provider

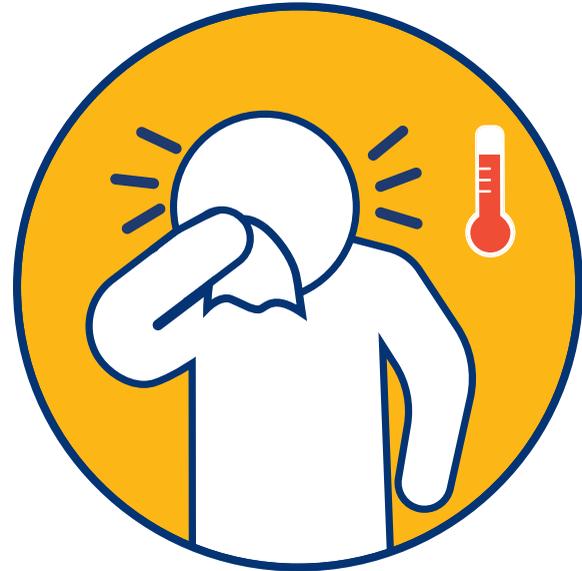


Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



SICK OR SELF-ISOLATING? DO NOT ENTER



**DO NOT ENTER
IF YOU ARE SICK
OR REQUIRED
TO SELF-ISOLATE**



Ministry of Health



BC Centre for Disease Control

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.

Non-medical inquiries (ex. travel, physical distancing): 1-888-COVID19 (1888-268-4319) or text 604-630-0300



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