



MARINE MAMMAL MANAGER - DOLPHINS JOB DESCRIPTION

Job Title: Marine Mammal Manager
Department: Marine Operations Department
Division: Marine Mammal Division
Reports to: Assistant Curator of Marine Mammals and Birds
FLSA Status: Exempt

Job Summary: Marine Mammal Managers work with the Assistant Curator of Mammals and Birds under the guidance of the General Curator to ensure a smooth operation of the Marine Mammal Division. This includes supporting all daily animal care and guest interactions.

Duties/Responsibilities (Essential Functions):

Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.

- Meets all position requirements, duties, and responsibilities of the Animal Welfare Specialist 3 (AWS 3).
- Responsible for performing all cleaning, food preparation, and recordkeeping duties performed by the AWS 3 and below positions, as well as regularly working marine mammals for interactive programs and public presentations.
- Responsible for assisting the Assistant Curator in supervising the rest of the staff and monitoring the overall animal operation.
- Promotes and assists with interdepartmental projects and staff opportunities.
- Operates independently in managing a collection of Marine Mammals remote from the Coral World facility as needed.
- Serves as the most senior Marine Mammal staff member on-site when the Assistant Curator is unavailable and is responsible for making difficult animal training and operational decisions in the Assistant Curator or General Curator's place. This may also include assisting with problems outside of your directly supervised area.
- Is expected to use their extensive animal training knowledge and experience to manage complex behavioral challenges and train advanced behaviors without assistance.
- Maintain clear and open communication lines with veterinary staff using extraordinary communication skills to convey complex health issues.
- Assists in planning and execution of routine and non-routine medical procedures.
- Must have strong customer service skills and is expected to handle challenging customer related problems when they arise. This may also include assisting with problems outside of your directly supervised area.

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- Ensures that staff are executing all duties following procedures to the high level expected at Coral World.
 - Organizes work schedules and maintains inventory of operation items. Works collaboratively with other departments as needed and assists with financial tracking and accounting as needed.
 - Must have excellent interpersonal skills and be capable of representing Coral World professionally.
 - Understanding of USDA Animal Welfare Act and NMFS regulations regarding Marine mammals specifically Atlantic Bottlenose dolphins and South American sea lions.
 - Maintains a remote (from Coral World) facility to exceed USDA requirements for Marine Mammals.
 - Must display excellent leadership and communication skills and acts as both a mentor for the entire training staff and an objective voice for the Assistant Curator.
 - Assists with staff performance reviews and corrective actions as deemed appropriate.
 - Extensive experience managing Marine Mammals in an interactive facility.
 - Thorough understanding of dolphin social dynamics and natural history.
 - Perform other duties as required.

Supervisory Responsibilities:

Assists in the supervision of staff in the Marine Mammal Division.

Work Environment:

This job operates in a professional environment (indoor and outdoor). The employee will be exposed to sunny, warm, humid, and wet conditions. This role routinely uses standard equipment such as computers, phones, photocopiers, printers, filing cabinets, cameras, and fax machines. The noise level in the work environment can sometimes be loud, dusty, and smelly.

Physical demands

This position requires the employee to sit, stand, walk, or move for most of his/her working hours but occasionally must stoop, kneel, or crouch. The Marine Mammal Manager is required to walk around the park sometimes on uneven ground and up and down stairs. The Marine Mammal Manager is frequently required to reach with hands and arms, using hands to handle or feel. The Marine Mammal Manager is required to be in constant communication with guests during programs requiring the Marine Mammal Manager to talk and hear. The Marine Mammal Manager must frequently lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Marine Mammal Manager duties are frequently performed under physically demanding conditions and potentially hazardous environments, including working in close proximity with wild animals and handling potentially dangerous chemicals.

Position Type and Expected Hours of Work

This is a full-time position. Days are scheduled 5 days a week between Sunday - Saturday for a 40-hour work week. During the slow season hours may be reduced to accommodate the needs

of the park. During emergencies such as Hurricanes or other natural disasters may be expected to work 50+ hours per week which may.

Eligibility Requirements

Required:

- Bachelor's degree in psychology, biology, or a related scientific discipline (or a comparable level of education/experience that would provide the necessary knowledge to meet the minimum qualifications for this position.)
- Minimum ten years paid full-time animal training experience.
- A basic understanding of Microsoft Office software, including Word, Excel, and PowerPoint.
- Ability to work legally in the United States (Coral World does not provide visas for international applicants).
- Ability to pass an annual, on-site swimming and physical conditioning test (outlined below).
- Rescue SCUBA certified or the ability to obtain certification within probationary period (6 months).
- Must be CPR/First Aid Certified.
- Must have a valid driver's license.
- Must be a team player with strong communication skills, have a positive attitude, and an outgoing personality, with the ability to work well unsupervised

Preferred:

- Bilingual
- Experience with a Caribbean Facility preferred.
- Animal Transport Experience
- Pre/Post Animal Transport Logistics Experience

Special Eligibility Requirements:

- Ability to work flexible schedule, including evenings, weekends, and holidays.
- Must be a team player and be able to get along with others.
- Must be able to use tact in handling sensitive situations.
- Must be personable, courteous and able to work under pressure.

Other Duties

Please note this job description is not designed to contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (example: emergencies, changes to personnel, workload, rush jobs, or technological developments).

Please submit cover letter, resume, and references by email to be considered for the position.

Please include the job title in the subject. References required.

Contact Information:

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