



Non-Essential Public Facing Businesses Generally (Not Including Retail)
Attachment D
Issued April 22, 2020
Effective April 24, 2020

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- I. **Applicability:** This section generally applies to businesses interacting with the public which are not included in Attachment A: *Alaska Essential Services and Critical Infrastructure Order*. Retail businesses are addressed in Attachment E.

- II. **Non-Essential Businesses can resume operations if they meet all of the following requirements:**
 - a. Social Distancing:
 - i. Reservations only. Walk-ins prohibited.
 - ii. Fabric face coverings must be worn by all employees.
 - iii. No more than 20 customers, or 25% maximum building occupancy as required by law (whichever is smaller) is permitted at any one time.
 - iv. Outdoor businesses are not limited by number of customers, but must maintain social distancing between individuals and household groups.
 - v. Groups or parties must be limited to household members only.
 - vi. Social distance of at least six feet is maintained between individuals.
 - vii. Establish a COVID-19 Mitigation Plan addressing the practices and protocols to protect staff and the public.
 - viii. Entryway signage must notify the public of the business's COVID-19 Mitigation Plan and clearly state that any person with symptoms consistent with COVID-19 may not enter the premises.

 - b. Hygiene Protocols:
 - i. Employer must provide hand-washing or sanitizer at customer entrance and in communal spaces.
 - ii. Frequent hand washing by employees, and an adequate supply of soap, disinfectant, hand sanitizer, and paper towels available.
 - iii. Employer must provide for hourly touch-point sanitization (e.g. workstations, equipment, screens, doorknobs, restrooms) throughout work site.

 - c. Staffing:
 - i. Employer must provide training for employees regarding these requirements and provide each employee a copy of the business mitigation plan.
 - ii. Employer must conduct pre-shift screening and maintain staff screening log.
 - iii. No employee displaying symptoms of COVID-19 will provide services to customers – symptomatic or ill employees may not report to work;

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- iv. No employee may report to the work site within 72 hours of exhibiting a fever.
 - v. Employer must establish a plan for employees getting ill and a return to work plan following CDC guidance, which can be found [here](#).
- d. Cleaning and Disinfecting:
- i. Cleaning and disinfecting must be conducted in compliance with CDC protocols weekly or, in lieu of performing the CDC cleaning and disinfecting, the business may shut down for a period of at least 72 consecutive hours per week to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.
 - ii. When an active employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting must be performed as soon after the confirmation of a positive test as practical. In lieu of performing CDC cleaning and disinfecting, businesses may shut down for a period of at least 72 consecutive hours to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.
 - iii. CDC protocols can be found [here](#) and [here](#).

III. Non-Essential Businesses Requiring In-Home Services

- a. **Applicability:** Businesses not falling under *Attachment A: Alaska Essential Services and Critical Infrastructure Workforce* which require provision of services in a person's home. Examples include, but are not limited to, installation of products such as windows, blinds, and furniture, non-critical inspections and appraisals, and showing a home for sale.
- b. **These businesses can resume operations if they meet all of the following requirements:**
 - i. Social Distancing:
 1. Fabric face coverings worn by all workers and residents of the home.
 2. Social distance of at least six feet is maintained between non-household individuals.
 3. Establish a COVID-19 Mitigation Plan addressing the practices and protocols to protect staff and the public.
 - ii. Hygiene Protocols:
 1. The worker must wash and/or sanitize hands immediately after entering the home and at time of departure.
 2. The worker must sanitize surfaces worked on, and must provide their own cleaning and sanitation supplies.

For the latest information on COVID-19, visit coronavirus.alaska.gov

State of Alaska COVID-19 Mandate 016 - Attachment D

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iii. Staffing:

1. Provide training for employees regarding these requirements and the business mitigation plan.
2. Conduct pre-shift screening and maintain staff screening log.
3. No employee displaying symptoms of COVID-19 will provide services to customers – symptomatic or ill employees may not report to work.
4. No person may work within 72 hours of exhibiting a fever.