

Cocktail Server

Location:	Tally's Dockside and C.G. Hooks Eatery
Reports To:	Vice President
Employees Supervised:	No
FLSA Classification:	Non-Exempt
Benefits Eligible:	No

Position Summary:

Cocktail servers and servers represent Tally's Dockside/ CG Hooks in the dining areas with flawless service and genuine hospitality. You will greet guests, perform verbal menu presentation to each table, provide menus, suggest and serve beverages, answer questions, and take and place orders.

Position Duties / Essential Job Functions:

1. Retrieves and delivers entrees and sides.
2. Removes plates and glasses.
3. Presents and delivers desserts.
4. Delivers checks and thanks guests; takes payments and makes change.
5. May prepare food, stock supplies, make drinks, scoop ice cream desserts while serving several tables at one time.
6. Maintains knowledge of and describes Mug Club, wine choices, craft beer choices and food pairings.
7. Understands how each dish is prepared and can make food recommendations to customers.
8. Cleans and restocks condiments and supplies; performs side duties, such as rolling silverware and cleaning BBQ bottles, as requested.

Qualifications:

- Proficient reading and math skills required
- Previous food service experience strongly preferred
- Flexibility to work varied hours including nights, weekends, and extended hours

Personal Attributes Required:

- Positive attitude; maintain high level of self-motivation
- Ability to work on teams
- Courteous, outgoing, and professional customer service skills
- Ability to handle stress and fast paced environment; work quickly and efficiently and maintain priorities and attention to detail especially under periods of high stress and demand
- Excellent memory and ability to multi-task
- Clear and friendly communication skills; ability to work with a diverse group of employees and customers
- Ability to handle confrontation and challenging customers in a professional manner

Essential Physical / Mental Requirements:

- This job operates in an environment serving food and drinks to the public.
- Must be able to lift, walk, and reach on a regular basis.
- Must be able to stand for long periods at a time without rest.
- Must be able to work in outdoor environments and handle exposure to variations in weather and conditions.

The above statements are intended to describe the general nature and level of work being performed by the person assigned to this position. This job description does not state or imply that the above are the only duties and responsibilities assigned to this position. Employees holding this position will be required to perform any other job-related duties as requested by the Company. All requirements are subject to modification at any time for any reason at the Company's sole discretion.