

# SUPERIOR CHARTERS

## Reservation Policies & Information

### INDIVIDUAL & GROUP RESERVATIONS

- ✿ If you have not chartered with Superior Charters before, or if it has been more than five years since you skippered with us, we will require that you complete a current Boating Resume, to be reviewed by our Charter Master for approval of vessel requested for bareboat charter.
  - ✿ The minimum age requirement for the skipper of a bareboat charter is 25 years old.
  - ✿ At the time of booking through our office, 33% of the charter cost, plus Daily Damage Fee will be owed in order to confirm a reservation. If booking online, the entire trip payment is due at the time of booking. We welcome cash, checks, Visa, MasterCard, American Express or Discover.
  - ✿ Charter payments may only be made by the contracted skipper.
  - ✿ In addition to your deposit, and to complete your reservation, we require that you review, sign and return the *Yacht Charter Agreement* within fourteen (14) days of booking.
  - ✿ Final payment:
    - Individuals: The balance of the invoice is due upon arrival and prior to boarding. We welcome payment by cash, check, Visa, MasterCard, American Express or Discover. (Note: if paying by check, we will still require current credit card information be taken and held while pending receipt of check payment).
    - Groups: The balance of the invoice is due at least two weeks prior to arrival or as specified by Superior Charters
- \* Note for groups:** *We strongly recommend that all groups follow a similar payment and cancellation schedule to that of Superior Charters, to avoid fees associated with cancellation.*

### DISCOUNTS

All charter boats are privately owned and individually priced and contracted into our fleet. Yacht owners have the option of participating in the various discounts and promotions offered throughout the season (including: early season, late season and mid-week), therefore discounts may apply only to select boats.

### CANCELLATIONS, CHANGES & REFUNDS

Once a reservation has been confirmed with a deposit, the Charterer agrees to Superior Charters cancellation policies:

Date Cancellation Occurs	Cancellation Policy Applied
Deposit date to season launch date or 45 days prior to charter, <b>whichever occurs first:</b>	If a reservation is cancelled or changed in any way (date, boat, or re-assignment to alternative skipper of record), a \$150 Administrative Fee will be charged per boat.
During charter season:	Charterer is responsible for 100% of the charter cost at the time of cancellation. Charges will be applied to the credit card number taken at the time of deposit.

- **Cancellations or changes to a reservation must be sent in writing** (email, fax, or mail). *Superior Charters will accept cancellations or change requests based on the date that the written notice is received.*

### TRIP CANCELLATION & INTERRUPTION INSURANCE

Due to our cancellation policy, we strongly advise that all customers purchase travel insurance as coverage against any unforeseen travel interruptions and/or emergencies that may force you to cancel your charter.

### APPROVED SAILING GROUNDS

In compliance with boat owner contracts, Superior Charters allows bareboat charterers to operate within a thirty-five (35) mile radius of Port Superior Marina. Some exceptions may be made (using select boats) to sail to Black River Harbor, or Silver Bay – but only with **advance** written request by the charterer and approval by the Charter Master. Please note that boats sailing outside of the Apostle Islands are required to rent a life raft (\$200, based on availability) for the duration of their charter.

### FUEL, WATER & PUMP-OUT

Superior Charters works with the various marina locations to pump out, fuel and top off water of every yacht, after every charter. The cost of this is included in sailboat charter cost. Charterers of motor yachts are required to pay for the refueling of the yacht at the end of the charter. For charters that are four days or longer, we recommend that you stop at an approved marina, about half way through your charter to pump-out holding and refill water tanks. If you are in the marina where your boat has a slip, the fees may be charged to the boat. If you are at an alternative (approved) marina, you may keep your receipt and Superior Charters will reimburse you for the fees at the end of your charter.

## DAILY DAMAGE FEE - OR - SECURITY DEPOSIT

Each boat is insured by the boat owner, and insurance deductible amounts vary, but are generally based on the hull value of the boat. Every charterer is required to provide a deposit to cover the cost of the deductible in the event of any loss or damage to the vessel or its equipment.

### Daily Damage Fee

As an alternative to a security deposit, Superior Charter offers the option of a Daily Damage Fee. This is essentially a buy down of the cost of the deductible. As long as Charter Policies and Agreement is followed, the charterer's liability amount for loss or damage to the vessel or its equipment is reduced as follows. This fee is non-refundable.

☼	Vessels 25' – 35'	\$45/day (Maximum liability amount is \$750)
☼	Vessels 36' – 40'	\$55/day (Maximum liability amount is \$1,000)
☼	Vessels 41' or larger & catamaran(s)	\$65/day (Maximum liability amount is \$2,000)

### Security Deposit

A security deposit (in the form of a check payment) must be received by Superior Charters 45 days prior to your first charter day. If the Charter Agreement Policies are followed, the charterer's liability for loss of damage to the vessel or its equipment will be limited to the security deposit amount. Upon receipt of your check, it will be deposited into a trust account. Superior Charters has 30 days from your last charter day to inspect the vessel and its equipment, and (pending no issues or damage to the vessel) refund the security deposit to you.

☼	Vessels 25' – 35'	\$2,500*
☼	Vessels 36' – 40'	\$3,500*
☼	Vessels 41' + and catamaran(s)	\$5,000*

*\* Note: All charterers will be charged the daily damage fee at the time of the reservation deposit. Should you choose to pay the security deposit, please note that it must be received at least 45 days prior to your charter. Once received, the amount paid for the daily damage fee will simply be applied to the cost of your charter.*

## LATE RETURN FEE

Charters are expected to return the vessel to its slip, have it cleared off of any personal belongings, clean and available for inspection by Superior Charters crew no later than 4:00 P.M. on the final day of your charter. If the yacht is not returned and available by this time, Charterer agrees to pay \$50 for every 15 minute increment of time that the return is delayed, plus any loss sustained by Superior Charters as a result of not being able to meet other charter requirements. The Charterer is responsible for allowing sufficient time to return to the marina, taking into account any unforeseen contingencies that might slow progress of a timely return.

## CLEAN SWEEP DEPOSIT

Charterers will be charged a Clean Sweep Deposit during their initial trip booking. Charterer has the choice, upon trip completion to either follow brief clean sweep checklist and forfeit their Clean Sweep Deposit or to clean the boat per detailed checklist and have it inspected by Superior Charters staff. Cleaning products and vacuums are provided by Superior Charters for charters to use. Once found satisfactory, Superior Charters will then process a refund of the deposit to the original payment method, refund transactions may take 7- 14 days to complete. Please note that if excessive sand, dirt, debris or trash is left on board, the charterer may be charged an additional fee of \$200 which will be charged to the credit card on file.

## LOST & FOUND

Superior Charters has limited storage space; therefore, any unclaimed items found on boats will be donated to our local thrift store if not claimed within two weeks of the date found.

## MARINA FACILITIES

As a charterer, you have exclusive use of your assigned slip and use of marina facilities, for the duration of your charter. You may come and go, and overnight in the slip at the marina as often as you choose. Whether your boat is located in Port Superior Marina or Pikes Bay Marina, as a guest charterer of Superior Charters, you have use of the outdoor pool at Port Superior for the duration of your charter. We ask that you review and respectfully comply with the marina rules as stated in the Charter Master Notes, and Boat Owner's Manual, both available upon boarding.