

Kentucky Railway Museum
Plan for Reopening (Museum and Train Excursions)
Updated 7/2/2020

The Kentucky Railway Museum, Inc. will be reopening for train excursions and museum tours on July 11, 2020 with limited hours. The organization will be open to the public Tuesday through Friday from 9:00 a.m. until 4:00 p.m. and Saturday from 11:00 a.m. until 4:00 p.m. until further notice. Train rides will take place on Saturdays only. It is important to understand that all visitors are required to follow the rules and guidelines here within as they are on private property. Anyone who has been exposed to COVID-19 or exhibiting any symptoms such as but not limited to cough, fever or shortness of breath will not visit. While we are following all necessary guidelines to prevent the spread of illness, visitors should understand that there is not an absolute prevention method and all persons visiting this private property are assuming all risk and understand that they are entering into the general public. Visitors and members that have underlying health conditions or are otherwise concerned about contracting COVID-19 should not visit the museum.

- Tickets for train rides and behind the scenes guided museum tours should be purchased in advance either online or by phone. Ticketholders for the train excursions should arrive 30-45 minutes prior to departure time. Museum tour ticket purchases on site may be limited to self-guided tours only. Plexiglass shields are installed at the point of sale for the safety of the staff and visitor. Point of sale registers are spaced according to social distancing guidelines. Cash transactions are allowed; however, we do have the ability for touchless payment options if a visitor chooses to use touchless payment.
- The gift shop will be open for visitors to walk through. A small number of guests will be allowed to enter at a time and must follow social distancing guidelines. Also, an online gift shop is available at <https://kentucky-railway-museum-inc.square.site/> and you can choose to pick up your order at the ticket office/gift shop counter before or after your scheduled train departure. Plexiglass shields are installed at the point of sale for the safety of the staff and visitor. Point of sale is reduced to one register to allow for social distancing guidelines. Cash transactions are allowed however, we do have the ability for touchless payment options if a visitor chooses to use touchless payment. All purchases will be final, no returns will be allowed.
- Social distancing markers are placed on the depot flooring to encourage all visitors to follow the 6' guideline. Please maintain social distancing at all times, including while outdoors.
- Train capacity will be sold at 50%. Passenger seats will be assigned per a seating chart based upon advance reservations and will be boarded one party at a time from the most southern end of the train to the most northern end. No dining trains will be running at this time. You are welcome to bring your own food. Packaged food products such as candy and cookies as well as bottled drinks are available for purchase in the gift shop.
- Seating on board the train will be spaced according to social distance guidelines.
- ***Staff and volunteers will be required to wear a face covering when working with visitors. It is required for visitors/passengers over the age of 5 to wear a face covering that covers both the mouth and nose, while indoors and on the train. Should a visitor need a face covering, they will be available for a \$1 donation. Anyone unwilling or unable to wear a face covering will not be allowed entry.***
- All staff and volunteers will be screened for wellness with temperature checks when they arrive on site. Any staff or volunteer with a temperature of 100.4 or higher will be required to visit their doctor before returning to our site.
- Any visitor who feels ill should not visit our site and will be eligible to exchange their prepaid tickets for another event, receive a gift card for a future visit or receive a refund. Visitors should understand that by choosing to visit Kentucky Railway Museum, you assume the risk and all liability of entering the general public.
- Staff and volunteers will be trained to promote and enforce social distancing throughout the grounds as well as how to perform sanitization duties as needed.
- Parties entering the museum together must remain together. Children must remain with adults at all times.
- Train excursions will not have a layover in Boston at this time.

- Exhibit hall doors will remain open at all times to minimize touch points throughout your visit.
- Coach doors will remain open during the boarding and debording times to minimize touch points.
- Train coaches will be fogged with a sanitizing spray following each excursion.
- Water fountains are unavailable for use at this time.
- When touring the museum, arrows will direct all visitors on the path of walking direction so we can allow for one entrance and one exit. This will allow for social distancing throughout our depot.
- Hand sanitizing stations will be set up throughout the site and we encourage staff, volunteers and visitors to use them often.
- The museum and gift shop will be cleaned each evening upon closing and as needed following each visitor group. All frequent touch surfaces will be cleaned often throughout the day.
- All indoor seating areas will be unavailable or blocked off.
- Signage to encourage hand washing, social distancing and hand sanitizing will be prevalent.
- Behind the scenes guided tour groups will be limited to a maximum of 6 people within one group (not including the tour guide where applicable).
- Changes may be made to special events to accommodate for social distancing/prevention of spread of illness.

This is a fluid document and changes will be made accordingly. We appreciate your cooperation and patience during this uncertain time and we look forward to having you back!