



Dear friends,

In these challenging times our first priority is, just as it has always been, then health and safety of our guests. We hope that you are all well and that your spirits are strong.

Catalyst has spent a long and expensive time in the shipyard in Port Townsend, getting the last major bit of her hull restoration completed. She is set to launch tomorrow morning and will need only provisioning before being ready to head to Alaska.

Here aboard Westward, we decided to cancel our final trip of the winter Baja season, after ending the next to last trip three days early to allow our guests to return home before air travel restrictions were implemented. Westward is scheduled to begin her northbound spring migration on April 8th.

In the face of the global uncertainty which we are all learning to accept and address, we don't know what lies ahead for this summer's Alaska season. It seems unlikely that we will see significant easing of travel and flight restrictions before our first trips are scheduled to sail from Juneau in late May, and even June sailings may be restricted, if not cancelled, by circumstances well beyond our control.

Obviously, this will have a severe financial impact on Pacific Catalyst, and even more importantly, on our wonderful crew, outfitters and others who provide shore support. We are unable to chart a course through these stormy waters, since it is impossible at this time to set a date when normal operations will again be possible. All any of us can do is to wait until we see how the virus responds to the current social isolation protocols.

As we wait, there is one very positive way that you, our clients and friends, can help us remain afloat. If you have booked a trip with us in either May or June 2020, please consider re-booking your trip at a later date instead of cancelling, and thus allow us to carry your deposit forward to that future trip. Your doing so would allow us to continue to take care of the boats and provide employment for those of our crew with critical financial needs.

We have developed additional information having to do with our procedures. Please read the next page for details.

With appreciation, Bill & Tracie
Pacific Catalyst II, Inc.

Statement regarding Corona Virus (COVID-19)

In light of concerns regarding COVID-19, we wanted to inform our guests and partners of measures we have taken to keep everyone safe.

First and foremost, we want to assure everyone that our policies and procedures, including hygiene, have always put our guest's safety and well-being first.

The CDC maintains a [risk assessment](#) on their website, which may aid you in decision-making. Alaska Airlines, the airline primarily used to reach our destinations, has stepped up their [sanitizing procedures](#) and is assuring the public that they are doing everything they can to keep travelers safe.

Nevertheless, if none of this puts your mind at ease, we have implemented a flexible cancellation policy. Bookings for May 2020 through March 2021 are not subject to our normal cancellation and transfer terms. Up to 45 days prior to May 2020 through March 2021 departures you may apply your payments toward a future trip. Rate changes may apply.

We strongly recommend that you obtain Travelers and Trip Cancellation Insurance to protect yourself. Trip cancellation coverage will reimburse you for nonrefundable air and trip costs, should you cancel or interrupt your trip (subject to insurer's terms and conditions). One resource for obtaining travel insurance can be found here:

<https://www.travelexinsurance.com/quote/?nc=1> This recommendation is not an endorsement of the vendor.

What we are doing:

We have hand sanitizer in common areas (salon, dining areas), and now have gloves and masks available as well.

Our food and health safety protocols include:

1. Authorized staff (wearing gloves as appropriate) handle food preparation, cooking, serving and dishwashing. All dishes are washed using health safe protocols
2. All hard-touch surfaces are sanitized several times each day
3. Boats are thoroughly cleaned and sanitized between each trip
4. We orient our guests about general personal safety aboard and about food safety, encouraging them to take personal responsibility for it. Our food safety orientation includes talking about covering coughs and sneezes with their arms, and using spoons and tongs to take food from common containers

How you can help:

1. Listen carefully to the safety orientation given before departure
2. Follow direction of staff
3. Wash your hands with soap and water (or hand sanitizer), especially after touching your face, sneezing/coughing and before and after meals
4. Use provided spoons/tongs to serve yourself from common bowls
5. Stay in your cabin if you feel ill and notify staff

Should you have any questions or concerns, please don't hesitate to contact us.