Private Tour Terms and Conditions:

Rain or Shine: Our food tours are given rain or shine. If there is inclement weather that will take away from the overall experience, we will reschedule the tour.

Refund Policy: We have a no refund policy. We allow you to reschedule for any reason with 48 hours advance notice.

We will convert your tickets into a credit that can be used for any of our 6 U.S. cities. The credit never expired.

We will have to check availability for the date you want to reschedule to. There is a \$100 per tour guide rescheduling fee.

Running Late: Our tours run on time. In fairness to your tour guide, if people in your group at running late, they will have to text someone in your group and meet up at the next food stop.

If nobody from your group shows up 20 minutes after the tour is scheduled to start, the tour guide will leave and you will forfeit the money paid for the tour.

No-shows: If people in your group don't show up for the tour, you will not be refunded for unused tickets. We pre-pay for some of the food on the tour they missed.