



TERMS AND CONDITIONS

These are the Terms and Conditions that will apply to your booking. Please read them carefully as you will be bound by them. These Terms shall constitute the entire agreement between Lifetime Adventures Corporation (“Lifetime Adventures”) and the Client relating to the subject matter herein, and shall constitute a binding agreement. There is no verbal or written representation, warranty, prior agreement or description of services, other than as expressed herein.

The Contract and booking is made with and services will be provided by Lifetime Adventures. By booking a tour, you agree to be bound by these Terms and Conditions that govern the relationship, the cancellation policy and limitations of liability. These Terms and Conditions affect your rights and designate the governing law and forum for the resolution of any and all disputes.

RESERVATIONS/PAYMENTS

Tours of more than one day duration

A 50% non-refundable deposit per person per tour is required at time of booking. Payment may be made using a credit card online. If the booking is made 90 days or less prior to tour start date, full payment is due at the time of booking.

A deposit coupon will be provided at the time of booking. If this code is used, the balance will be invoiced to you separately and payment will be due 90 days prior to tour start date.

Tours of one day or less duration

Any tour of one (1) day duration or less must be paid in full at time of booking.

FINAL PAYMENTS

Tours of more than one day duration

All outstanding fees must be paid in full 90 days prior to tour start date.

Tours of one day or less duration

Any tour of one (1) day duration or less must be paid in full at time of booking.

DISCOUNTS/COUPONS

Discounts cannot be applied to travel insurance, extra accommodation, single supplements or optional services. To use deposit coupons see

RESERVATIONS/PAYMENTS above. Only one Discount or Deposit coupon can be used at the time of booking.

CANCELLATION FEES AND REFUNDS

Tours of more than one day duration

Any cancellation of a booking and/or a tour by a Client must be delivered to Lifetime Adventures in writing and be acknowledged by Lifetime Adventures in writing. All cancellations are subject to withholding a 50% non-refundable fee. There will be no exceptions. Cancellation insurance is recommended on all packages.

If a tour is canceled by the Client prior to the final payment, any funds paid above the non-refundable fee will be refunded as follows:

- Up to 90 days prior to Tour start date – 50% of the balance paid in excess of the non-refundable deposit
- After 90 days prior – no refund

In the event that Lifetime Adventures must cancel a tour, a travel voucher equivalent to the payments made will be issued for a future tour of your choice which must be booked within the following 12 months.

Tours of one day or less duration

All bookings are final. Unfortunately, there are no refunds however you may exchange your ticket for a different tour date and/or time based on availability.

In the event that Lifetime Adventures must cancel a tour, a refund will be issued to the original purchaser.

CANCELLATION AND REINSTATEMENT DUE TO LATE PAYMENT

Tours of more than one day duration

If there is an outstanding balance by the Final Payment due date (90 days prior to Tour start date), the tour package will be subject to automatic cancellation. To reinstate the canceled tour package, a service reinstatement fee of \$50 will be added to your outstanding invoice subject to availability, and payment must be paid upon receipt of the invoice. Failure to do so will result in the final cancellation of the tour package and will be subject to the non-refundable fee as set out in CANCELLATION FEES AND REFUNDS.

INSURANCE

Tours of more than one day duration

It is the responsibility of the Client to ensure mandatory health insurance is purchased. Proof of insurance must be provided to Lifetime Adventures prior to

tour departure date. Lifetime Adventures highly recommends the Client purchase a comprehensive travel and medical insurance package. All insurance can be purchased through an insurance provider of your choice.

UNUSED SERVICES

Tours of more than one day duration

There will be no discounts or monies refunded for missed, unused or canceled services after the tour start date. This includes voluntary or involuntary termination/departure from the tour, (i.e. sickness, the death of a family member, etc.), late arrival on the tour, or premature departure either voluntarily or involuntarily. Unused services that are canceled by the Client prior to tour start date will be subject to a refund as per the service providers refund policy.

CHANGES TO RESERVATIONS

Tours of more than one day duration

If you wish to change your reservation after confirmation we will do our utmost to accommodate your request. A service charge of \$150.00 will be charged to cover extra administrative and communication costs. Upgrades will be charged at the rate of the upgrade.

Tours of one day or less duration

If you wish to change your reservation after confirmation we will do our utmost to accommodate your request based on tour availability.

MEDICAL CONDITIONS AND SPECIAL REQUIREMENTS

Tours of more than one day duration

During the process of booking, the Client must notify Lifetime Adventures in writing of any medical conditions, pregnancy, disability or any other mental and or physical conditions which may affect fitness to travel. Failure to notify Lifetime Adventures of any such condition that results in cancellation, either in full or partial, will be subject to cancellation fees as per Cancellation Fees and Refunds above.

Some tours may be unsuitable for some Clients due to age, mobility, disability, pregnancy or physical or mental conditions. It is the Client's responsibility to check with their doctor prior to booking. Lifetime Adventures may refuse to carry Clients with certain conditions that do not permit them to take anti-Malaria medication. If the condition arises after booking, please contact Lifetime Adventures to determine your options.

Lifetime Adventures shall not be required to provide any special facilities unless it has agreed to do so in advance and in writing. Lifetime Adventures will do its best to meet Clients special requests, including dietary, but such requests do not

form part of the Contract and Lifetime Adventures shall not be held liable if it is not able to accommodate such requests.

Medical facilities vary from country to country and may change from time to time without notice. As such, Lifetime Adventures makes no representations and gives no warranties in relation to the standard of any medical facilities or treatment available from time to time.

TRAVELERS WITH DISABILITIES:

In order to fully enjoy your Lifetime Adventures tour, we recommend that you select a tour that is suitable for your physical capabilities. Tour participants requiring any form of assistance are required to notify Lifetime Adventures in writing prior to booking for review and our agreement. Additionally, Clients with special needs must be accompanied by an individual responsible for providing assistance. Tour Leader, guides, drivers or hotel staff are not able to provide such assistance. Clients must be able to understand and follow instructions given by the Tour Leader at all times. Due to the nature of our tours, service animals cannot be accommodated.

WHEELCHAIRS & WALKERS:

Hotels and vehicles outside of North America are not required to comply with accessibility requirements and therefore may not have ramps, wide entryways or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers and motorized scooters. Due to physical constraints and space limitations, wheelchairs and motorized scooters cannot be taken aboard buses or safari vehicles. Tour participants requiring walkers are required to notify Lifetime Adventures in writing prior to booking for review. The Client's level of physical mobility will be taken into consideration prior to approval.

Lifetime Adventures reserves the right to remove any person from a tour who has not provided the required notification and has not received written approval from Lifetime Adventures or does not comply with these regulations. All related expenses, including those incurred to return home, will be borne by the Client.

TRAVELING WITH CHILDREN

Clients aged 18 at the tour start date shall be considered adults. An adult over the age of 18 must accompany every 2 children under the age of 18. The ratio of adults to children traveling together must be one adult per two children. Unless otherwise indicated in the tour description, or otherwise agreed to by Lifetime Adventures, the minimum age for Clients traveling on tours is 12. All inquiries with respect to children are subject to review and approval by Lifetime Adventures, which reserves the right to restrict the number of travelers under the age of 18 on tours. If the adult accompanying a child is not the child's parent or in the event that the child's parents are divorced or separated, then a signed "Parental Consent Guardianship Form" or equivalent legal document must be supplied to Lifetime Adventures (or such other documents as may be requested

by Lifetime Adventures) by the parent or legal guardian and received by Lifetime Adventures prior to departure.

CURRENCY

Lifetime Adventures Tour packages, fees, and additional services shall be quoted in US (USD) or Canadian (CAD) dollars unless otherwise indicated, and shall be paid in the currency posted at the time of booking or subsequently. Lifetime Adventures reserves the right to apply the currency of their choosing to any tour.

SERVICE PROVIDERS

Lifetime Adventures acts only as an agent for the owners and contractors providing transportation, accommodation, or other services and is not responsible or liable for any loss, damage or injury, delay or accident due to an act of default of any company engaged in providing services included in these packages. The right is reserved to decline any person requesting a travel package or to refuse the use of points from a group travel program.

Scheduled changes may occur and Lifetime Adventures management reserves the right to make any adjustments in plans, which may be necessitated due to situations not under our control. Lifetime Adventures is not responsible for any additional costs resulting from any expense or inconvenience caused by circumstances, not under our control. (i.e. weather, strikes, accommodation changes, canceled or delayed transportation, etc.)

PRICES, SURCHARGES, AND TAXES

Due to the nature of travel and the prices of the resources on which it depends, the published price of any Tour is subject to change at any time, before or after booking confirmation, up to 30 days prior to the tour start date. After a Booking Confirmation has been issued by Lifetime Adventures to the Client, Lifetime Adventures reserves the right to impose surcharges on any Tour(s). This could include, but not limited to, increases in transportation costs, fuel costs, dues, taxes or fees chargeable for services such as local operator costs, currency and exchange fluctuations, increases in taxes, or government action which impacts the price of the applicable Tour(s). Such surcharge shall only be applicable where the increase in question is greater than 2% of the original price paid for the Tour (excluding add-on services, insurance, and taxes). Lifetime Adventures shall provide notice to the affected Client as soon as reasonably possible upon learning of the necessity to impose a surcharge in accordance with this section.

Where the increase in price is greater than 10% of the price of the applicable Tour, upon receiving notification from Lifetime Adventures, the affected Client(s) may elect to either:

- i. cancel the applicable Tour booking (subject to Cancellation Fees and Refunds above); or
- ii. accept the change of price

The Client must notify Lifetime Adventures of their election within 14 days of receipt of notice of the increase or they shall have been deemed to have accepted the price change and have accepted liability for payment of the increase.

Tours are priced and advertised exclusive of applicable sales taxes and such taxes will be advised to Client at the time of booking and itemized on subsequent invoicing.

VALIDITY

The prices of Tours advertised on the Lifetime Adventures' website are based on costs in effect at the time of posting to the website. Lifetime Adventures reserves the right to amend the prices of any Tour at any time prior to receipt of payment in full for such Tour. All dates, itineraries, and prices are indicative only and the price quoted at the time of booking shall be the applicable price, subject to the surcharges that may be levied in accordance with Prices, Surcharges and Taxes, above. Changes, revisions or other amendments may be made to the particulars contained in any Lifetime Adventures website before a contract is concluded and such changes, revisions or amendments shall be incorporated as of the date of such amendment.

FLEXIBILITY

The Client acknowledges by booking a Tour and/or agreeing to travel with Lifetime Adventures that the nature of this type of travel requires considerable flexibility and acknowledges that they will permit reasonable alterations to the Tour and/or itinerary by Lifetime Adventures. The Client acknowledges their understanding that the route, schedules, itineraries, amenities and mode of transport may be subject to change without prior notice due to circumstances or events, which may include sickness or mechanical breakdown, incidents at the location where the Tour will be operated, travel interruptions, strikes, events emanating from political disputes, entry or border difficulties, extreme weather and other unpredictable or unforeseeable circumstances which are beyond the reasonable control of Lifetime Adventures.

PRIVACY POLICY

The security and integrity of your personal Information are important to us. All personal information is stored in secure databases to prevent unauthorized access. Please note however that no data transmission over the Internet can be guaranteed to be 100% secure. While we take all steps to ensure the safety of your data, we cannot ensure the security of information you transmit to us over the Internet.

Access to your personal and private information is limited to: authorized employees of Lifetime Adventures and any of the third-party suppliers who require your information to provide the travel or other services you have requested (such as hotels, activity providers, tour leader, and tour guides, etc.

who deliver the services you purchase through Lifetime Adventures or that we arrange on your behalf). We keep our employees and our third party suppliers and other partners informed about our policies and procedures and require strict compliance with this Policy in order to ensure your information remains protected. Unauthorized access and/or disclosure of client information are strictly prohibited.

Name in full of Participant
(Please print)

Signature of Participant

Date