



COVID-19 POLICY

The safety of our customers and staff has always been a top priority for CycloFiesta Co. That is why we have designed this COVID-19 comprehensive safety sanitation protocol.

Standard CycloFiesta Sanitation/Safety Procedure:

- Before each tour our staff will do our cleaning and disinfection procedures for our equipment, premises, contact surfaces/ high touch points, e.g. counter tops/service utensils/open self-service displays/bike floors, handles, and seats.
- Storage unit is daily cleaned and disinfected according to WHO regulations.
- Our staff will be temperature tested, fully disinfected, and wash their hands with soap and water for at least 20 seconds (follow WHO advice).
- Our staff will also wear an adequate face mask.
- CycloFiesta will provide wipes (or other forms of sanitization) for customers to clean their hands.
- Restricting non-essential physical contact as much as possible.
- Each customer will be temperature tested to minimize the risk of COVID-19 infection.
- Tours are limited to only 10 people.

CycloFiesta Customer COVID-19 Guidelines:

- Adequate face mask (**Required**)
- Proper hand hygiene – washing with soap and water for at least 20 seconds (follow WHO advice).
- Frequent use of alcohol-based hand sanitizers.
- Maintaining the most amount possible of physical distance between an individual and other workers, including in seating arrangements.
- No drinks and/or food sharing.
- One designated **guest** to distribute the drinks from the cooler.
- Any bar stops are up to each group discretion.
 - One bar stops maximum until further notice. CycloFiesta will make the right accommodations and reservations.
- Pre-tips are strongly advised, only digital (Venmo/PayPal) tips on the day of the tour.
- If exhibiting any COVID-19 symptoms CycloFiesta strongly advises to stay home.

WHO Common symptoms of COVID-19 include:

- A fever (high temperature – 99.5 degrees Fahrenheit or above)
- A cough - this can be any kind of cough, not just dry
- Shortness of breath
- Breathing difficulties
- Fatigue

CycloFiesta reserves the right to exclude anyone from the tours that exhibits any COVID-19 related symptoms.

CycloFiesta's COVID-19 Policies are subject to change according to any new COVID-19 health & safety WHO/CDC Guidelines/Regulations.