



Pan Isles Inc will implement the following COVID19 Mitigation procedures at Ship Island Excursions:

- **Commit to a Safe Working & Public Environment:**

1. Reduced vessel capacity by 50% or less
2. Crew will wear protective masks – Passengers are strongly encouraged to wear protective masks aboard the vessel and in the main cabin
3. Reduced Cash Handling between Guests & Employees
4. Encourage Credit/Debit Card onboard POS systems, but accept cash
5. Credit/Debit Card only at Ticket Window
6. Reduce Ticket Exchanges between Guests & Employees (Have passenger keep ticket)
7. Social Distancing established on board the vessel
8. Pre-purchased ticket holders go directly to boarding gate check-in
9. Guests handle their own luggage aboard the vessel
10. Upgrade onboard HVAC filters to MERV 13
11. Soap and Hand Sanitizer will be readily available dockside and on vessels

- **Additional Employee Mitigation Procedures**

Employees shall not report to work if:

1. You have a fever
2. You have a cough or shortness of breath
3. You are feeling sick
4. Temperature checks will be conducted at the start and end of each shifts

Additional prevention measures include:

1. Self-identify & report symptoms of fever, coughing, or shortness of breath each day, before the shift, mid-shift, and at home to your Supervisor.
2. Avoid close contact with people who are sick.
3. Drive to job sites by yourself—avoid passengers or carpooling, when possible.
4. Avoid shaking hands when greeting others. Use other non-contact methods for greeting.
5. Avoiding sharing personal items with co-workers (i.e. dishes, cups, utensils, cell phones)
6. Stay at least 6 feet away from others on job site, meetings, and training sessions
7. Minimize interactions when picking up or delivering equipment or materials. Organize the placement of materials to minimize movement on the work site.
8. Avoid touching your eyes, nose, or mouth with unwashed hands.
9. Cover your mouth and nose with tissues if you cough or sneeze or do so into your elbow.
10. Clean your hands frequently, including before and after going to the bathroom, before eating, and after coughing, sneezing, or blowing your nose.

• **Commit to Increased Vessel / Snack Bar Sanitation Procedures:**

- Practice Normal Practices
 - Good Personal Hygiene – Proper & Frequent Handwashing
 - Proper Pre- Cruise Cleaning with disinfectant spray
 - Snack Bar Sanitation – Disinfecting of Snack Bar Food Prep & Bar Surfaces before & after service
 - Frequent cleaning of restrooms and water fountains
- Additional Steps throughout the Day
 - Cleaning & Sanitizing Vessel and Snack Bar High Touch Areas – to include:
 - Doorknobs, Door & Window Handles
 - Faucet & Toilet Handles
 - Gangway railings
 - Vessel railings
 - High Touch Areas on the vessels

Maximum Vessel Capacity at 50% reduction-preferred method of operation will limit capacity to below 50% until operations reach Phase III operations.

Gulf Islander..... ..Regular 387 passengers.....50%-189 passengers

Capt Pete..... ..Regular 305 Passengers.....50% - 152 Passengers

Pan American Clipper..... Regular 150 passengers.....50% - 75 Passengers

Our Commitment to Safety through Improved Communication:

- Online
 - Our commitment to you – Good Personal Hygiene & Increased Sanitation practices
 - Your commitment to us if you are Sick – Stay Home!
- Ticket Kiosk
 - Signage posted about Credit/Debit cards only
 - Signage posted about Staying Home if you are Sick
 - Signage posted about social distancing
- Snack Bars and Restrooms
 - Signage posted about encouraging Credit/Debit cards
 - Signage posted for proper hand washing techniques
 - Signage posted about social distancing

THESE GUIDELINES WILL BE UPDATED AND REVISED AS MORE INFORMATION BECOMES AVAILABLE TO THE MANAGEMENT AT SHIP ISLAND EXCURSIONS