

Historic Interpreter

About the Position:

Historic Interpreters provide tours for general admission visitors at Whitney Plantation. They are an important part of the interpretation of the site, and they are often the main staff members that visitors engage with. Historic Interpreters work as stationed site representatives in rotating shifts on the grounds, answering questions and providing additional information for guests who are taking the audio tour. In addition to stationed work, Historic Interpreters perform general-admission guided tours daily as well as adult group tours. Historic Interpreters report to the Visitor Services Manager and are a part of the Visitor Services Department. This is an entry-level position; training on the topics and the mechanics of delivering tours will be provided.

Key Duties

- During site interpretation, monitor the area, helping guests with wayfinding and safety
- Answer questions that guests have about the content of the tour
- Respond to emergencies as needed; communicate with Visitor Services Manager and Visitor Services Coordinator and assist in filling out incident reports as necessary
- As a tour guide, deliver 75-minute guided tours of the Whitney Plantation for tour groups of 10-20 people. Tours are rain or shine, outdoors, in all seasons.
- Assist guests as needed with technical questions about audio tour devices and apps.

Qualifications & Skills:

- Strong verbal communication skills
- Excellent customer service skills
- Prior experience delivering historical tours is a benefit but not required
- High School Diploma; prior educational experience about slavery, Louisiana history, or African American history is beneficial.
- Knowledge of and interest in African American history

Compensation, Schedule and Benefits

- Part-time and full-time schedules available. Shifts are 9:30 AM – 4:30 PM. Weekend work should be expected.
- \$16 per hour, non-exempt
- Paid Holidays, Sick Leave and Vacation
- 401k with employer match
- Family Leave
- Employer-paid healthcare and dental care available for employees who work more than 30 hours per week.
- 25% employee discount in the Whitney Plantation Gift Store
- Free Friends & Family tickets to Whitney Plantation
- Gas stipend for employees who commute 21+ miles to work one-way

To Apply: Send a resume to Ali Johnson, Visitor Services Manager, at ajohnson@whitneyplantation.org