



JOB POSTING

Job Title: Seasonal Parking Attendant
Status: Seasonal
Number of Positions: 5

Classification: Hourly
Reports to: Supervisor of Sales

Description

Reporting to the Supervisor of Sales, this position shall be responsible for overseeing the daily operations of the parking attendance, with final authority in such matters remaining with the Executive Director.

The parking attendant's primary objective and responsibility is to provide world class customer service to the Aquarium's visitors and members. They will serve as the front line and initial contact for questions and inquiries while serving the parking needs of those visitors and members.

Essential Responsibilities

- Accurately operates cash and admission registers in accordance with cash handling policies and procedures
- Assists guests with parking fees and questions
- Maintain a helpful and friendly disposition that represents the Aquarium in a positive light
- Assists in keeping parking lot and parking areas clean and orderly at all times
- Upholds a high standard of safety for self, other employees, and guests
- Consistently demonstrates courteous and professional behavior in all work aspects with all team members and guest
- Works as part of a team to increase productivity all the while providing excellent guest service
- Provides excellent customer service to guests
- Receive, field, and direct incoming business queries
- Notifies and contacts appropriate departments for issues related to guest, animal, or team member safety
- Decrease loss by researching inventory discrepancies, and reporting suspicious activities

Requested Requirements

- Must be willing to work a flexible schedule that includes weekdays, weekends, early mornings, evenings and holidays
- Must be comfortable interacting with large groups of people and providing excellent customer service
- Must have proficient mathematical skills and be comfortable handling large volumes of cash
- Must have basic computer skills
- Must be able to multitask while maintaining a positive attitude to ensure excellent guest service
- Good organizational skills
- Be able to kneel, bend, stand, and climb a ladder
- Lift up to 50 LBS
- Able to add, subtract, multiply and divide

To Apply

Please send resume and cover letter to mrice@aquariumofniagara.org. Be sure to include Seasonal Parking Attendant in the subject line of any correspondences.

The Aquarium of Niagara is an equal opportunity employer. All qualified applicants will be afforded equal employment opportunities without discrimination because of race, color, creed, religion, sex, age, national origin, citizenship, sexual orientation, marital status, or any other classification protected by federal, state, or local law.