



JOB POSTING

Job Title: Photo Ambassador (Photographer)
Status: Seasonal (Memorial Day - Labor Day)
Number of Positions: 3
Classification: Non-Exempt

Reports to: Supervisor of Sales
Posting Deadline: 4/4/2020

Description

The Photo Ambassador must provide exemplary guest service taking photos at the various photo shoots, animal interaction programs and venues around the Aquarium. The Photo Ambassador will lead the processing of selling and printing photos as well as interacting with the guests and ensuring a quality and memorable experience.

Essential Responsibilities

- Approach and interact with guests to offer photo opportunities at various locations, including paid animal interaction programs
- Actively approach guests to encourage group or individual photos
- Provide exceptional guest service by greeting and interacting with guests, answering questions and resolving guest issues
- Take high quality images and direct guests on how to view and purchase photos
- Edit photos using computer software as needed
- Sell retail merchandise and photo
- Process photos using photo imaging programs
- Assist guests with their photo selections and up-sells packages to guests at point of sale
- Accurately operate cash register in accordance with cash handling policies and procedures

Requested Requirements

- Must be at least 18 years of age
- Must have strong written and verbal communication skills and be able to provide exceptional guest service
- Must be able to learn and effectively use Point of Sale systems and other computer-based programs
- Must be able to maintain composure in stressful situations, multitask, make quick decisions, troubleshoot problems with training, and adapt to changes in a fast-paced work environment
- Must be able to stand for entire shift
- Must be able to lift and carry up to 40 pounds
- Must be able to work independently with little to no supervision
- Must be comfortable working in and around water and animals
- Must be able to work indoors and outdoors in all weather conditions
- Must be available to work varying shifts/hours based on business need, to include opening, mid-, and closing shifts; nights, weekends, and holidays

To Apply

Provide resume and cover letter to: mrice@aquariumofniagara.org. Please include "Photographer" in the subject of any correspondence.

The Aquarium of Niagara is an equal opportunity employer. All qualified applicants will be afforded equal employment opportunities without discrimination because of race, color, creed, religion, sex, age, national origin, citizenship, sexual orientation, marital status, or any other classification protected by federal, state, or local law.