



17 March, 2020

Aloha to all of our valued guests, partners, and Big Island community,

In response to Federal, State, and County guidance around social distancing due to COVID-19, KapohoKine Adventures operations and tours are paused temporarily effective immediately. We will reevaluate conditions on 24 March, 2020. This includes all land-based tours from Hilo and Kona, Zipline Through Paradise, Maunakea Trails ATV, the KapohoKine Adventures store, and any combo tours. All booked guests are being notified by KapohoKine. Third party tours booked through KapohoKine Adventures are still operational until notified by that third party operator. Guests who have already purchased tours will receive a full refund by KapohoKine if booked directly or receive a refund by any of our third party partners if booked through one of those partners, or be rescheduled to a later date of our guests' preference. Please contact us at 808-964-1000 for more information. Our reservation line remains open from 7:00 am HST - 7:00 pm HST seven days a week, and we are available by email at info@kapohokine.com 24 hours.

The safety, well-being, and joy of our valued guests, employees, and Big Island community has always been of paramount importance to everyone here at KapohoKine Adventures, Zipline Through Paradise, and Maunakea Trails ATV. Mahalo for your support and patience as we continue to evaluate and adjust our operations based on travel notice levels and status of confirmed COVID-19 cases in the state and on Hawaii island and hopefully get back to normal operations quickly.

For up-to-date information, please reference the State of Hawaii, Department of Health website dedicated to COVID-19 at <https://health.hawaii.gov/docd/advisories/novel-coronavirus-2019>

Mahalo,

Tony DeLellis

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